



कार्यालय सीमा शुल्क आयुक्त (हवाई कार्गो निर्यात)
OFFICE OF THE COMMISSIONER OF CUSTOMS (AIR CARGO EXPORT)
नवीन सीमा शुल्क भवन, निकट इन्दिरा गांधी अन्तर्राष्ट्रीय हवाई अड्डा, नई दिल्ली-110 037
NEW CUSTOM HOUSE, NEAR IGI AIRPORT, NEW DELHI-110037

C.No. VIII/12/ACE/Tech/PGC/12/13/Pt.III

Dated: /04/2017

Subject: Minutes of the Meeting of the Public Grievance Committee (PGC) & Permanent Trade Facilitation Committee (PTFC) held on 21st April, 2017.

The meeting on Public Grievance Committee (PGC) was held on 21st April, 2017 chaired by Mrs. Harbinder Kaur Prasad, Additional Commissioner, Air Cargo Export, New Delhi. List of trade representatives and departmental officers present in the meeting is annexed as Annexure 'A'. The Chairperson welcomed members of the Trade and thanked them for their active participation and valuable feedback in streamlining various export procedures.

2. Following agenda point received from Sh. Gurvinder Singh, Honorable Secretary, Delhi Customs Clearing Agents Association was taken up for discussion along with other points and following deliberations took place in the meeting.

(i) Shortage of labour and equipment in export warehouse of CELEBI and DCSC :-

There is shortage of labour and also shortage of equipment in export warehouse in CELEBI and Delhi Cargo Service Centre, particularly in the late evening hours. Request from the trade to kindly issue suitable instructions to the custodian to provide sufficient manpower and equipment for loading and unloading cargo especially in the late evening hours.

Discussion/Comments: The Chairperson informed the trade that the issue has already been taken up with the custodian vide D.O. letter dated 09/3/2017 with Sh. Ramesh Mamidala, CEO, CELEBI, to look into matter and resolve the issue for smooth & effective functioning of the export shed. The Chairperson directed the representative of custodian to comment on the issue raised by trade. The

