

**OFFICE OF THE COMMISSIONER OF CUSTOMS: EXPORT  
NEW CUSTOM HOUSE, NEAR I.G.I. AIRPORT, NEW DELHI.**

C.No. VIII/ACE/DBK/ /PN/728/11/<sup>2338</sup>  
4/11/11

Dated : 04 .11.2011

**PUBLIC NOTICE No. 31/2011**

**Subject: Processing of old Drawback claims for Zero Drawback pending in Air Cargo Export, IGI Airport, Delhi in EDI different Queues due to various reasons- regarding**

Attention of Exporters and all stake holders is invited to the fact that a large number of drawback claims are pending in various queues for want of (a) Brand Rate Fixation/Registration, (b) reply to Queries from Exporters and (c) EGM not filed or wrong filed/EGM-Error/EGM Gate. Attention is invited to Export Commissionerate, Customs Air Cargo, Delhi Public Notice No. 10/2010 dated 20.07.2010 and 13/2010 dated 19.08.2010 vide which it was decided that Shipping Bills in EGM/EGM Error Queues with Let Export Date prior to 31.12.2008 were shut out and a procedure was laid down for disbursal of drawback by way of manual processing of the claim on submission of the following documents viz. (i) Original EP Copy of Shipping Bill, (ii) BRC duly authenticated by the Bank and (iii) an undertaking that in case drawback is received twice for the same Shipping Bill, it shall be refunded along with interest. Vide Public Notice No. 02/2011 dated 20.01.2011, it was decided that all cases pending "Query" prior to the period 31.01.2009 should be recalled using "Cancel Query" option and would be processed with Zero Drawback. Similarly, all cases pending in 'EGM-Error'/'EGM' Queue prior to the period 31.01.2009 were shut out and Exporters were advised to file Manual Drawback Claim with supporting documents. It was also clarified that where the original EP copy of the Shipping Bill had been deposited with DGFT to claim other export benefits, EP copy of the Shipping Bill duly attested by DGFT officer would be accepted for drawback purpose as per Central Board of Excise & Customs Circular No. 71/99-Cus. dated 13.10.1999.

2. Public Notice No. 25/2011 dated 20.09.2011 was issued for the information of Exporters regarding major delays in payment of Drawback due to non-receipt of certain replies/documents from the Exporters. The details of cases pending in various "Queues" were also uploaded on the Delhi Customs website and as such the Exporters were advised to pursue with the concerned authorities for getting the Brand Rate fixation or rectification of EGM-Error

and EGM filing. The response from the Exporter till date has not been very encouraging.

3. In view of large pendency of Drawback on account of non-receipt of Drawback claims with brand rate letters, replies from the exporters in respect of claims pending in the 'Query' Queue, EGM filing report or EGM-rectification reports in respect of claims pending in 'EGM' & 'EGM -Error' Queues, the following decisions have been taken:

(A) All claims pending in 'Queue' for Brand Rate Registration prior to Let Export Order dated 01.04.2011 shall be processed to 'Zero' drawback.

(B) All claims pending in "Query" prior to Let Export Order dated 01.04.2011 shall be recalled using "Cancel Query" option and shall be processed with 'Zero' drawback.

4. Any Exporter willing to claim drawback in such cases at a later date may file a Supplementary Claim as per the procedure laid down in Rule 15 of the Customs & Central Excise Duties Drawback Rules, 1995. The time limit of 03 months for filing the claim as prescribed in the said rule shall not apply to such cases covered by this Public Notice.

5. All claims pending in 'EGM' & 'EGM- Error' Queues prior to Let Export Order dated 01.04.2011 shall be shut out.

Any Exporter claiming drawback in such cases will have to file Manual Claim as per the procedure laid down in Public Notice No. 02/2011 dated 20.01.2011.

6. Upon receipt of the documents complete in all respect, the drawback section shall process the Supplementary Drawback claim and Manual claim for the disbursal of drawback amount

7. In case of any difficulties, the Exporters may contact Shri Mahesh Kumar Rustagi, Additional Commissioner (Export) at 011-25654977 or email at osd-pac @ nic.in or Shri R.K. Tyagi, Deputy Commissioner (Drawback) at 011-25654390 or email at rktyagi 24@gmail.com.

  
 (RAJEEV TANDON)  
 COMMISSIONER (EXPORTS)