



कार्यालय : सीमा शुल्क आयुक्त (वायु माल वाहक निर्यात)
OFFICE OF THE COMMISSIONER OF CUSTOMS
AIR CARGO COMPLEX (Export)
नवीन सीमा शुल्क भवन, निकट इंदिरा गाँधी अंतर्राष्ट्रीय हवाई अड्डा, नई दिल्ली -110037
NEW CUSTOMS HOUSE, NEAR IGI AIRPORT, NEW DELHI-110037

Dated:28/08/2020

Public Notice No. 30 of 2020

DIN-20200874NG00008G3819

Sub: Launch of e-office in ACC-Export, Commissionerate, Customs Delhi Zone – reg.

This is for information of all taxpayers and other stakeholders that eOffice, an application developed by the National Informatics Centre under the Ministry of Electronics and Information Technology, Govt. of India, to carry out office work electronically, is being launched in Customs, ACC-Export, Commissionerate, Delhi Zone today i.e 28.08.2020. The application is designed to establish a paperless environment in Government offices, increase efficiency, transparency, effectiveness, employee convenience and accountability and to give better services to the taxpayers.

2. It is expected that adoption of eOffice to carry out office work will bring in its wake an attitudinal shift and awareness and usher in more efficient, effective and transparent inter and intra government transactions. The process will benefit the public in terms of enhanced transparency, increased accountability, assured data security and integrity and is also expected to be a huge transformation in work culture and ethics within the department.

3. With launch of eOffice, taxpayers are encouraged to utilize electronic means of communication with the Department. In this regard, it may be noted that since e-Office application requires pdf files, it would be convenient if communications / letters sent to the Department by electronic means are in pdf format, better still if they are in

searchable mode, for faster processing by the Commissionerate.

4. Taxpayers and other stakeholders are also encouraged to mention their mobile number and email in their communications to facilitate immediate acknowledgement by mail and SMS through the application. They will receive the Diary Number allotted to their communications, which can be used as a reference by them while communicating with the Department in future.

5. Difficulties faced or suggestions, if any, may be brought to notice.

ARTI AGARWAL SRINIVAS
COMMISSIONER, ACC-EXPORT,
CUSTOMS DELHI ZONE

(e-office generated document, no signature required)

To

1. The Chief Commissioner, Delhi Customs Zone
2. All the Principal Commissioners/Commissioners, Delhi Customs Zone
3. All officer and Staff of Customs ACC-Export Commissionerate, Delhi Zone;
4. The Superintendent (Systems), Customs ACC-Export, for uploading of the same on Website.
5. The Superintendent (Hqrs.), Customs ACC-Export for display on Notice Board.