



सीमाशुल्क आयुक्तालय (निर्यात)

OFFICE OF THE COMMISSIONER OF CUSTOMS (EXPORT)

हवाई कार्गो निर्यात, नवीन सीमा शुल्क भवन, निकट इ. गा. अ. हवाई अड्डा, नई दिल्ली-110036

Air Cargo Export, New Customs House, Near IGI Airport: New Delhi -110037

C. No. VIII (12) ACE/Tech/PN/27/2019-20 / 1434-58 Dated: 25.06.2020

**Public Notice-21/2020**

**DIN-20200674NG00005REEB9**

**Sub: - Advisory for ECCS Migration to CBIC Data Centre - Reg.**

The Couriers, Custodians, Importers, Exporters and all the stakeholders are hereby informed that migration of ECCS application to CBIC data centres is planned to **'Go-Live'** on **29.06.2020**.

2. In view of the above, the following advisory is being issued to members of the trade and the Custodians.

The switch over activity of the ECCS application to the CBIC data centers would require a **downtime of 30 hours** before the Go Live date. It is therefore brought to notice of all the stakeholders that the ECCS application will not be functional from **04:00 hrs on 28.06.2020 till 10:00 hrs on 29.06.2020**.

Post migration, the ECCS application would be accessible through the following URLs:

SL. No.	Module	Existing URL	New URL after Migration
1.	Main Portal	portal.eccs.gov.in/eccs	eccs.cbic.gov.in/eccs/
2.	Mobility	eicimobility.eccs.gov.in	eccsmobility.cbic.gov.in/eicimobility
3.	Dual Barcode	dualbarcode.eccs.gov.in	eccsdualbarcode.cbic.gov.in/ /DualBarcodeService/
4.	Bulk Upload:	SFTP (IP based)	eccsbulkupload.cbic.gov.in

3. Further, the **login passwords** to be used by the users post migration will be automatically reset and intimated to the users through automated mail to enable them to reset the password on the first login to ECCS application through the new URL <https://eccs.cbic.gov.in/eccs/>. Also, the Wipro team shall provide the required handholding to the users at the ECCS locations.

4. The Helpdesk support details for the users of the ECCS application is as follows:

- i. Helpdesk Email Id: **eccs.helpdesk@icegate.gov.in**
- ii. Helpdesk Contact No.: **0124-4864713**

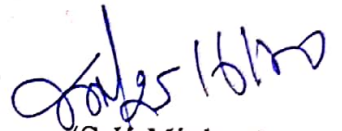
*ok*

5. All the ECCS users are advised to contact the following SPOCs (Single Point of Contacts) from the Wipro team, for any application related issues or queries, arising out of the migration Go Live:

- i **Mr. Pushpendra Singh, Wipro** (Contact no 09818221758)
- ii **Mr. Rishabh Malik, Wipro** (Contact No. 09810501369)

6. Difficulty, if any, faced in implementation of this Public Notice may be brought to the notice of the Additional/Joint Commissioner of Customs, Air Cargo Export, New Customs House, New Delhi (Contact No. 011-25654772).

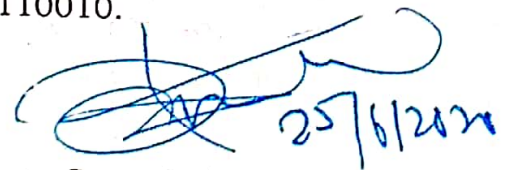
This issues with the approval of the Commissioner, Air Cargo Export, NCH, New Delhi.

  
(S.K. Mishra)

Additional Commissioner  
Air Cargo Export

Copy to:-

1. The Chief Commissioner of Customs (DZ), NCH, New Delhi-110037.
2. The Chief Commissioner of Customs (Preventive), NCH, New Delhi-110037.
3. The Principal Commissioner of Customs, ICD Tughalkabad (Import & Export)/ACC(Import)/ICD PPG/Airport & General/Audit
4. PA to Commissioner of Air Cargo Export, New Delhi
5. All Additional Commissioners of Customs, Air Cargo Export, New Delhi.
6. The Deputy Commissioner /Assistant Commissioner Export Shed/FPO /NCT /Bond/CRU/Drawback/SIIB/Refund/BRFC/Admn.
7. The Deputy Commissioner, EDI with a request to upload the public notice on official website.
8. The Delhi Customs Clearing Agent Association, 260-61, Anarkali Bazaar, Jhandewalan Extension, DDA Shopping Complex, New Delhi-110055.
9. Federation of India Export Organization , Niryat Bhawan, Rao Tula Ram Marg Opposite Army Hospital, R & R, New Delhi-110010.
10. Notice Board/Guard File

  
25/6/2020

Deputy Commissioner (Tech)  
Air Cargo Export