



कार्यालय प्रधान आयुक्त सीमाशुल्क (आयात)
Office of The Principal Commissioner of Customs
(IMPORT)
इनलैंड कंटेनर डिपो, तुगलकाबाद, नईदिल्ली-११००२०
Inland Container Depot, Tughlakabad, New Delhi-
110020



F.No.VIII/ICD/TKD/Imp./PN&SO/11/2021

Dated:- .05.2021

11684-11691
PUBLIC NOTICE NO. 20/2021

21/5/2021

DIN-20210574NE0000111526

Sub: Facilitation measure and redressal of grievances of Importer/Exporter, CHA and trade in general - reg.

Attention of the importer, custom broker, member of trade and industry association and other stakeholders is invited towards various measures undertaken to facilitate the trade and address their grievances. Following further steps are being taken in this direction to resolve any issue regarding assessment of the Bills of Entry, examination of the goods, issuance of out of charge of the goods by different sections, investigation of the matter, submission of Bond etc. In this regard, it is to inform that to resolve any such issues the trade may approach the following officers in respective areas of work and communicate at the emails indicated as under:-

Assessment:-

Efforts shall be made by the appraising groups to attend the bill/bills of entry on the same day and in case of holiday on the next working day. Any instance of delay noticed to be brought to the notice of concerned Joint Commissioner on his/her email id jc2.icdtkdimp@gov.in, (for Group no. 1 & 2), jc1.icdtkdimp@gov.in (Group no 3,4 5, 5A,5B and 6).

Import Shed:-

Efforts shall be made by the Shed officers to examine the goods at the earliest possible on the day of presentation of goods for examination itself. Any case of delay beyond 24 hours (excluding holiday) after presentation the goods for examination and in feeding of its examination report (excluding holiday) may to be brought to the notice of concerned shed AC/DCs on his/her email id. Runjhun.irs@gov.in and adityayadav.irs@gov.in. and may be further escalated to the Joint Commissioner (Shed) on the email id jc2.icdtkdimp@gov.in, if required.

SIIB:-

The examination of the consignment is held due to imposition of an alert shall be completed within 3 working days. Further, intimation to importer for seeking statement /documents or issue of NOC, if nothing adverse is noticed, shall be issued within 3 working days after examination is completed. Any difficulty faced by the trade in this regard may be brought to the notice of Joint Commissioner of Customs-SIIB, ICD-Import, Tughlakabad, New Delhi on the email id jc3.icdtkdimp@gov.in.

Bond:-

Some bills of entry require the submission of bond to release the shipment. In those cases where the bond is required as per the law shall be accepted on the same day or within 24 hrs(excluding holiday) after the submission of bond in the bond section. Any delay may be brought to the notice of the concerned Assistant Commissioner (Bond) on his email id amarc.meena@gov.in and may be further escalated to the Joint Commissioner (Bond) on the email id jc2.icdtkdimp@gov.in .

Other section:-

Apart from the above mentioned issues, officer/s from the various section/s will ensure that the reply of any communication (letter/ e-mail) shall be given within 15 working days or as the time specified in the Customs Act, 1962 whichever is earlier.

5. In case of any difficulty, apart from the above, the specific issue may be brought to the notice of Shri Shekhar Kumar, Joint Commissioner of Customs, ICD-Import, Tughlakabad, New Delhi on email id. jc1.icdtkdimp@gov.in

This issues with the approval of the Principal Commissioner of Customs.



(Sumit Bhatia)

Deputy Commissioner

Copy to:

1. The Chief Commissioner of Customs, CCCU (DZ), New Custom House, New Delhi for information.
2. All Principal Commissioner/Commissioner of Customs, ACC-Import/ACC-Export/ICD PPG and other ICDs/ICD-TKD (Export).
3. All Additional / Joint Commissioners of Customs, Import Commissionerate, ICD-Tughlakabad, New Delhi.
4. All Deputy / Assistant Commissioner of Customs, Import Commissionerate, ICD-Tughlakabad, New Delhi.
5. The Deputy Commissioner of Customs, Import Commissionerate, ICD-Tughlakabad, New Delhi for uploading the Public Notice on official website.
6. The Delhi Customs Clearing Agents Association,260-60,Anarkali Bazar, Jhandewalan Extension, DDA Shopping Complex, New Delhi-110055.
7. NISAA, Room No. 205/2,2nd Floor, Administrative Building, Inland Container Depot, Tughlakabad, New Delhi-100020.
8. Notice Board, Import Commissionerate, ICD-Tughlakabad, New Delhi.



Superintendent(Technical),
ICD-Import, Tughlakabad,
New Delhi