Customs facilitation at ICD Tughlakabad

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Subject: Customs facilitation at ICD Tughlakabad

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Dear All,

As a nation, we are facing a huge challenge, as we fight the COVID-19 virus from spreading across our communities. The government is playing its part and our Hon'ble PM has spelled out ways to deal with and combat the upcoming risk. In the last few weeks, some global and local developments have been affecting us. This includes spread and aggravation of COVID-19 in several countries, its macroeconomic impact and the 21 day lockdown in India effective from 25th March, 2020.

In the midst of all these news, I would like to inform you that as per the government guidelines and initiatives by CBIC, we are ensuring that Customs functioning at this port remains operational with minimum exposure to our officers and trade. We, with active coordination with the custodian (M/s CONCOR) are constantly monitoring the evolving situation around COVID-19 and also taking proactive steps to safeguard all employees and CHA/Importers visiting our offices.

To facilitate the Trade, we have issued Public notices to waive any late fee imposed for containers arrived on or after 21st March, 2020 and allowing application for amendment and waiver to be filed through email. Similarly, facility to obtain print out of out of charged Bills of Entry through email/sms/whatsapp has also been provided to avoid physical contact at Xeam.

You may communicate to us any other issues being faced by you or any matter where we can help coordinate with any agency for the clearance of the imported goods. You may email me any suggestions you might have in this current situation.

Please stay safe and alert at all times!

Warm regards

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M. K. Singh
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