PUBLIC NOTICE NO. /2017

Subject: Special measures for liquidation of pending Drawback claims

Attention of all exporters, CHAs, Shipping Lines and members of the Trade is drawn to the fact that a large number of Drawback claims are pending in various queues in EDI System in this Commissionerate. It is needless to say that the Department aims at disbursing duty Drawback claims of the exporters as soon as the Train-summery/Local EGM is filed in respect of the goods exported. However, in some categories of cases, the release of Drawback gets held up for a long time for want of appropriate action on the part of the exporter/CHA/shipping line/custodians. In this backdrop, it is in the interest of the exporters to check and obtain the current status of their Drawback claim immediately after Let Export Order (LEO) and after filing of Train-summery/Local EGM. The status of Drawback claim against any shipping bill can be seen at the website www.icegate.gov.in alongwith reason of pendency.

2. However, it has been observed that a large number of Drawback claims are still pending disbursement for want of submission of reply by the exporters to the queries raised and such claims are shown pending in “Query Raised to the exporter” queue since long. It is to be noted that as soon as the query is replied by the exporter in the EDI system, the claim is immediately processed and Drawback is disbursed by the Department.

3. It has been found that a large number of Drawback claims have been pending in “Query Raised” queue for very long time (Let export Order prior to 01.07.2017) on account of non-submission of proper reply by the exporters. All such exporters are, therefore, required to reply to the query on EDI system to the Assistant Commissioner (Drawback),
ICD, Tughlakabad within 10 days from the date of issuance of this Public Notice. The exporters or their representatives can also personally explain to the Assistant Commissioner (Drawback) the response to queries during office hours on any of the following days:

(i) 01.01.2018 to 05.01.2018
(ii) 09.01.2018 to 16.01.2018
(iii) 22.01.2018 to 29.01.2018

4. If the query is not replied satisfactorily before 31.01.2018, the Drawback claim shall be rejected and processed as “ZERO” Drawback for want of proper reply to the queries raised. For ready reference of all concerned, list of all pending Drawback claims in “Query Raised” queue obtained from the EDI system is attached with this Public Notice (Annexure-I).

5. In case of any difficulties, the exporters may contact the Assistant Commissioner (Drawback) over phone no. 011-26366930 or by e-mail at: ashok30.kumar@icegate.gov.in.

Encl.: Annexure-I

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COMMISSIONER


Copy forwarded to:

1. The Chief Commissioner of Customs (Delhi Zone), New Custom House, New Delhi.
2. PA to the Commissioner of Customs (Export), ICD, TKD New Delhi.
3. The Additional Commissioner of Customs (Export), ICD, TKD New Delhi.
4. All Deputy/Assistant Commissioner of Customs (Export), ICD, TKD, New Delhi.
5. The Delhi Customs Clearing Agents Association, 260-61, Anarkali Bazar, Jhandewalan Extension, DDA Shopping Complex, New Delhi-110055.
8. Guard File.

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Joint Commissioner,
ICD (Export), Tughlakabad,
New Delhi-110020