PUBLIC NOTICE No. 38/2017

Subject: Special measures for liquidation of pending Drawback claims.

Attention of all exporters, CHAs, Shipping Lines and members of the trade is drawn to the fact that a large number of Drawback claims are pending in various queues in EDI System in this Commissionerate. It is needless to say that the Department aims at disbursing duty Drawback claims of the exporters as soon as the Train-summary/Local EGM is filed in respect of the goods exported. However, in some categories of cases, the release of Drawback gets held up for a long time for want of appropriate action on the part of the exporter/CHA/Shipping Lines/Custodians. In this backdrop, it is in the interest of the exporters to check and obtain the current status of their Drawback claim immediately after Let Export Order (LEO) and after filing of Train-summary/Local EGM. The status of Drawback claim against any shipping bill can be seen at the website (www.delhiecustoms.gov.in) along with reason of pendency.

2. However, it has been observed that a large number of Drawback claims are still pending disbursement for want of submission of reply by the exporters to the queries raised and such claims are shown pending in “Query Raised to the exporter” queue since long. It is to be noted that as soon as the query is replied by the exporter in the EDI system, the claim is immediately processed and Drawback is disbursed by the Department.

3. It has been found that a large number of Drawback claims have been pending in “Query Raised” queue for very long time (Let export Order to 01.07.2017) on account of non-submission of proper reply by the exporters. All such exporters are, therefore, required to reply to the query on EDI system to the Deputy/Assistant Commissioner (Drawback) of respective ports under the jurisdiction of PPG Commissionerate within 10 days from the date of issuance of this Public Notice. The exporters or their representatives can also personally explain to the Deputy/Assistant Commissioner (Drawback) the response to queries during office hours on any of the following days:

i) 01.01.2018 to 05.01.2018.
ii) 09.01.2018 to 16.01.2018.
iii) 22.01.2018 to 29.01.2018.
4. If the query is not replied satisfactorily before 31.01.2018, the Drawback claim shall be rejected and processed as “Zero” Drawback for want of proper reply to the queries raised. For ready reference of all concerned, list of all pending Drawback claims in “Query Raised” queue obtained from the EDI system may be checked on the website www.delhicustoms.gov.in in Drawback queue for each ICD under PPG Commissionerate.

5. In case of any difficulties, the exporters may contact the Deputy/Assistant Commissioner (Drawback) of respective ports over phone nos. or by e-mail given below:

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Name of Officers (Sh./Smt)</th>
<th>Name of Port</th>
<th>Phone Nos.</th>
<th>Email Id</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Mangal Singh, AC</td>
<td>ICD, PPG</td>
<td>011-22233051</td>
<td><a href="mailto:mangalsingh.irs@gov.in">mangalsingh.irs@gov.in</a></td>
</tr>
<tr>
<td>2</td>
<td>M. L. Meena, AC</td>
<td>ICD, BBG</td>
<td>0129-4259336</td>
<td><a href="mailto:meena.ml58@gov.in">meena.ml58@gov.in</a></td>
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<tr>
<td>3</td>
<td>R. K. Sarmah, AC</td>
<td>ICD, Palwal</td>
<td>01275-306002</td>
<td><a href="mailto:ranjit.sarmah@gov.in">ranjit.sarmah@gov.in</a></td>
</tr>
<tr>
<td>4</td>
<td>Eric C. Lallawmpula, AC</td>
<td>ICD, Piyala</td>
<td>88000904259</td>
<td><a href="mailto:eric.l@gov.in">eric.l@gov.in</a></td>
</tr>
<tr>
<td>5</td>
<td>Ephrem Horo, AC</td>
<td>ICD, Rewari</td>
<td>0127-4221024</td>
<td><a href="mailto:ephrem.horo@gov.in">ephrem.horo@gov.in</a></td>
</tr>
<tr>
<td>6</td>
<td></td>
<td>ICD, Pali</td>
<td>0127-4221024</td>
<td><a href="mailto:ephrem.horo@gov.in">ephrem.horo@gov.in</a></td>
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<tr>
<td>7</td>
<td></td>
<td>ICD, Bawal</td>
<td>0127-4221024</td>
<td><a href="mailto:ephrem.horo@gov.in">ephrem.horo@gov.in</a></td>
</tr>
<tr>
<td>8</td>
<td>Ravi Kant, DC</td>
<td>ICD, Garhi Harasar</td>
<td>0124-2276328</td>
<td><a href="mailto:ravi.kant82@gov.in">ravi.kant82@gov.in</a></td>
</tr>
<tr>
<td>9</td>
<td>B. D. Agnihotri, AC</td>
<td>ICD, Patli</td>
<td>0124-22276328</td>
<td><a href="mailto:bd.agnihotri@gov.in">bd.agnihotri@gov.in</a></td>
</tr>
<tr>
<td>10</td>
<td>R. K. Negi, AC</td>
<td>ICD, Panipat</td>
<td>8800452468</td>
<td><a href="mailto:rk.negi64@gov.in">rk.negi64@gov.in</a></td>
</tr>
<tr>
<td>11</td>
<td></td>
<td>ICD, Jatipur</td>
<td>8800452468</td>
<td><a href="mailto:rk.negi64@gov.in">rk.negi64@gov.in</a></td>
</tr>
<tr>
<td>12</td>
<td>Nisha Verma, AC</td>
<td>ICD, Sonepat</td>
<td>0130-3053481</td>
<td><a href="mailto:nisha.verma84@gov.in">nisha.verma84@gov.in</a></td>
</tr>
</tbody>
</table>

(B. B. Gupta)
Commissioner of Customs
ICD, PPG, Delhi

Copy forwarded to as per mailing address.
Copy forwarded to:-

1. The Chief Commissioner of Custom (Delhi Zone), New Customs House, New Delhi-110037
2. The Principal Commissioner of Customs, ICD, TKD (Import), New Delhi.
3. The Principal Commissioner of Customs, ACC (Import), New Customs House, New Delhi
4. The Commissioner of Customs, ICD, TKD (Export), New Delhi
5. The Commissioner of Customs, ACC (Export), New Customs House, New Delhi
6. The Commissioner of Customs (General), New Customs House, New Delhi
7. The Commissioner of Customs (Preventive), New Customs House, New Delhi
8. The Joint Commissioner of Customs, ICD, PPG, Delhi.
9. The Deputy / Assistant Commissioner of Customs, ICD, PPG (Import/Export, Group, SII/B),
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   ICD: Piyala,
   ICD: CONCOR, Faridabad,
   ICD: Garhi Harsaru,
   ICD: Patli,
   ICD: Rewari,
   ICD: Sonepat,
   ICD: Panipat,
   ICD: Pali
11. CHA Association,
12. FIEO,
13. FICCI,
14. Notice Board,
15. Guard File.

Asstt. Commissioner of Customs (DBK)