Attention of Exporters and all concerned is invited to the fact that a large number of drawback claims are pending in various queues in the EDI system in this Commissionerate. It is needless to say that the department aims at disbursing duty drawback claims of the exporter as soon as the Export General Manifest (EGM) is filed in respect of the goods exported. However, in some category of cases, the release of drawback gets held up for long time for want of appropriate action on the part of the exporters / CHA/ Custodians. In this backdrop, it is in the interest of the exporters to check and obtain the current status of their drawback claims immediately after Let Export Order and after filing of EGM on ICEGATE website (www.icegate.gov.in). The status of drawback claim against any shipping bill can be seen at the website along-with the reasons of pendency.

2. It has been observed that a large number of drawback claims are pending disbursement for want of the reply to the query from exporters and such claims are shown pending in “Query Raised to the Exporter” queue since long time. It is to be noted that as soon as the query is replied by the exporters in the EDI system with the prior approval of the Asstt. Commissioner/ Dy Commissioner (DBK) their claims are immediately processed online and drawback is disbursed forthwith.

3. In this context, it is important to note that consequent to migration on ICES 1.5 version at ICD, Patparganj, New Delhi, the exporters can view the current status of their drawback Shipping Bills on ICEGATE website i.e. www.icegate.gov.in. The exporters are simply required to click at “Tracking at ICES” and then at “Tracking at ICES 1.5” to examine the status of their pending
drawback Shipping Bills. Thereafter, the exporters are required to obtain a printout of their query memo raised against their Shipping Bill(s) and approach the Drawback Section with relevant papers for the reply of the query. Once reply is filed then the Shipping Bill will move to the drawback queue for online processing of the Drawback claim and the claim will be settled immediately.

4. The exporters are requested to submit reply to the queries on priority so as to enable this office to process their drawback claims. It must be ensured that reply to the query is complete in all respect and no further information is required to be furnished. A List of such shipping bills which are pending for query reply is enclosed.
Copy forwarded to:

1. The Chief Commissioner of Customs (Delhi Zone), New Custom House, New Delhi-110037.
2. The Principal Commissioner of Customs, ICD, TKD (Import), New Delhi.
3. The Principal Commissioner of Customs, ACC (Import), New Custom House, New Delhi.
4. The Commissioner of Customs, ICD, TKD, (Export), New Delhi.
5. The Commissioner of Customs, ACC (Export), New Custom House, New Delhi.
6. The Commissioner of Customs (General), New Custom House, New Delhi.
7. The Commissioner of Customs (Preventive), New Custom House, New Delhi.
8. The Additional Commissioner of Customs, ICD, PPG, Delhi.
9. The Joint Commissioner of Customs, ICD, PPG, Delhi.
10. The Deputy / Assistant Commissioner of Customs, ICD, PPG (Import/Export, Group, SIIB)
    ICD: BBG,
    ICD, Piyala:
    ICD: Concor, Faridabad,
    ICD, Garhi Harsaru,
    ICD: Patli,
    ICD: Rewari,
    ICD: Sonepat,
    ICD: Panipat,
    ICD: Pali
11. The Directorate General of System, New Delhi,
13. The Delhi Exporters Association, 1998, Naughara, Kinari Bazar, Post Box No. 1573, Delhi-110006
14. CHA Association, 260-61, DDA Shopping Complex, Anarkali Bazar, Jhandewalan, Dr. Bhim Rao Ambedkar Marg, Jhandewalan Extension, Jhandewalan, New Delhi-110055
15. Notice Board,

Assistant Commissioner (DBK)