PUBLIC NOTICE NO. 09/2020

Sub: Dedicated helpdesk to ensure prompt redressal of issues - problems in import from China post outbreak of Corona Virus - reg.

Attention of the importers, exporters, Customs Brokers and all other stakeholders is invited to the above mentioned subject.

2. In this regard, it is brought to the notice that post outbreak of Corona Virus, there is likelihood of import containers arriving from China being stranded in the Port/CFSs on account of non-receipt of basic import documents by the Indian consignees, resulting in late filing of Bills of Entry.

3. To monitor the situation closely and to ensure prompt redressal of issues, a Helpdesk has been created at Commissionerate of Customs, ICD, Patparganj & Other ICDs, which will be manned by Shri Ganpat Singh, Superintendent (Public Grievance). The contact details of Helpdesk are as under-

Email: icd.ppg@icegate.gov.in

Telephone: 011-21211107

4. It has also been brought to notice that late filing of Bills of Entry attracts late fee in terms of Bill of Entry (Electronic Integrated Declaration and Paperless Processing) Regulations, 2018 vide Notification No. 36/2018-Cus.(NT) dated 11.05.2018. The importers and Customs Brokers are therefore advised to bring such cases to the notice of the Joint/Additional Commissioner concerned, for appropriate consideration of such cases for waiver.

5. All trade Associations/Members of Customs Brokers Association are requested to take note and publicize the contents of this Public Notice among their members/constituents.

6. Action to be taken in terms of decisions taken in this Public Notice should be considered as standing order for the purpose of officers and staff.
7. Difficulty, if any, may also be brought to the notice of the Additional Commissioner of Customs, ICD, Patparganj & Other ICDs, New Delhi.

8. This issues with the approval of the Commissioner of Customs, ICD, Patparganj & Other ICDs, New Delhi.

(Dr. Abhishek Chandra Gupta)
Additional Commissioner of Customs,
ICD-Patparganj & Other ICDs, New Delhi.

Copy to:
1. The Chief Commissioner of Customs, CCCU (DZ), NCH, New Delhi for information.
2. The Commissioner of Customs, ICD-TKD(Import)/ICD-TKD(Export), ACC (Import)/ACC (Export)/Airport & General/Audit, New Delhi
3. PA to Commissioner of Customs, ICD-Patparganj & Other ICDs, New Delhi
4. Additional /Joint Commissioners of Customs, ICD-Patparganj & Other ICDs, New Delhi
5. All Deputy/Assistant Commissioner of Customs, ICD-Patparganj & Other ICDs, New Delhi
6. The Delhi Customs Clearing Agents Association, 260-60, Anarkali Bazar, Jhandawalan extension, DDA Shopping Complex, New Delhi 110055 to e-mail id: decaa@decaa.in.
7. Notice Board, Commissionerate ICD-Patparganj & Other ICDs, New Delhi
8. Guard File

(Dr. Abhishek Chandra Gupta)
Additional Commissioner of Customs,
ICD-Patparganj & Other ICDs, New Delhi