

**Minutes /Actionable points arising out of the CCFC Meeting held on 08.09.2017:**

In compliance to CBEC Circular No. 13/2015-Customs, dated 13.04.2015, the meeting of CCFC was held on 08.09.2017, in Room No.103, New Custom House, New Delhi, under the Chairmanship of Shri Sunil Kumar Sawhney, Chief Commissioner of Customs (DZ).

The meeting was attended by the following officers:-

<b>Sr. No.</b>	<b>Name of the Officer (S/Shri/Ms.)</b>	<b>Designation &amp; Department</b>	<b>Phone Number</b>	<b>E-mail-Id</b>
1.	O. P. Dadhich	Pr. Commissioner, Custom Preventive	25652984	opdadhich.dri@gov.in
2.	S. K. Sinha	Commissioner of Customs, ACC (Export)	25655385	commraccexp-cusdel@nic.in
3.	Sanjeev Srivastava	Commissioner of Customs, ICD-TKD (Export)	26366658	<u>commrtkdexp-cusdel@nic.in</u>
4.	B B Gupta	Commissioner of Customs, ICD, PPG	22233091	<u>commricdppg-cusdel@nic.in</u>
5.	Rajesh Nandan Srivastava	Commissioner of Customs, ICD-TKD (Import)	26368848	<u>commrtkdimp-cusdel@nic.in</u>
6.	V. Sangeeta	Commissioner of Customs, ACC (Import)	25652970	commraccimp-cusdel@nic.in
7.	Kavita Bhatnagar	Commissioner of Customs (General)	25655386	commrgen-cusdel@nic.in
8.	DR Amandeep Singh	Additional Commissioner of Customs (IGI Airport)	25652090	<u>technicaligia@gmail.com</u>
9.	Anurag Sehgal	Joint Commissioner, CCCU (DZ)	25652380	<u>sehgal.anurag@nic.in</u>
11.	Zamir Ahmed	Asstt. Commissioner, CCCU (DZ)	25656086	<u>zamir.ahmed@gov.in</u>
12.	Anil Mehta	Dy. Director, Food Safety and Standard Authority of India (FSSAI)	23217833, 9818316559	<u>anilmehta@fssai.gov.in</u> <u>aodelhi@fssai.gov.in</u>
13.	Anil Kohiala	Group General Manager, CEO, NR CONCOR	9971471705	<u>akohiala@concorindia.com</u>

14.	Sumant Kr. Behera	DGM (C&O) TM/TKD CONCOR	9163390917	<a href="mailto:sumant@concorindia.com">sumant@concorindia.com</a>
15.	Naveen Kumar	Manager ICD PPG, CWC	7065600111	<a href="mailto:cwcid-ppg@cewacor.nic.in">cwcid-ppg@cewacor.nic.in</a> <a href="mailto:cwcdli.icdppg@gmail.com">cwcdli.icdppg@gmail.com</a>
16.	Gurvinder Singh	Hon. Secretary DCCAA	9810003738	<a href="mailto:dccaa.dccaa.in">dccaa.dccaa.in</a>
17.	Mukesh Hira	Joint Secretary, DCCAA	9810891912, 26782808	<a href="mailto:dccaa@dccaa.in">dccaa@dccaa.in</a>
18.	Vipin Jain	Member, DCCAA	9873087102	<a href="mailto:dccaa@dccaa.in">dccaa@dccaa.in</a>
19.	Mahesh Trikha	Member, DCCAA	9810036509	<a href="mailto:dccaa@dccaa.in">dccaa@dccaa.in</a>
20.	Yashpal Taneja	BAR(I) C/o Fedex Regulatory Advisory	9811371016	<a href="mailto:ytaneja@fedex.com">ytaneja@fedex.com</a>
21.	Arvind R. Hiwale	Drug Inspector, CDSCO	8108617086	<a href="mailto:arvindhiwale@gmail.com">arvindhiwale@gmail.com</a>
22.	Hardeep Kumar	Clearance Supervisor, DHL Express	9811112794	<a href="mailto:hardeep.kumar@dhl.com">hardeep.kumar@dhl.com</a>
23.	Brijpal Tomer	Clearance Supervisor, DHL Exp	9582216167	<a href="mailto:brijpal.tomr@dhl.com">brijpal.tomr@dhl.com</a>
24.	Umesh Chandra	Deputy Director, National Plant Quarantine Station	9999013803	<a href="mailto:npqfc@nic.n">npqfc@nic.n</a>
25.	Tarun Sabharwal	AGM Cargo, DIAL	47197906, 9810056073	<a href="mailto:Tarun.sabharwalgmrgroup.in">Tarun.sabharwalgmrgroup.in</a>
26.	Sanjiv Mansukhani	AGM, DCSC	9810692227	<a href="mailto:sanjiv.mansukhani@cscindia.in">sanjiv.mansukhani@cscindia.in</a>
27.	P.S. Atree	President, DCCAA	9810034455	<a href="mailto:dccaa@dccaa.in">dccaa@dccaa.in</a>
28.	Manoj Sharma	S&M, CELEBI	9650893310 25601310	<a href="mailto:manoj.sharma@celebiaviation.in">manoj.sharma@celebiaviation.in</a>
29.	A Pragatheesh	Wildlife Inspector, WCCB	9788814333	<a href="mailto:pragatheesh@gmail.com">pragatheesh@gmail.com</a>
30.	Madhurendra Chourasia	MGA (Operation), Express Industry Council of India	40571122, 9599311143	<a href="mailto:madhurendra@eiciindia.org">madhurendra@eiciindia.org</a>
31.	Dr. Niveditha.S	AQCS, Quarantine Inspector	8105004059	<a href="mailto:aqcsnr-dadf@nic.in">aqcsnr-dadf@nic.in</a> <a href="mailto:niveditha.s81@gov.in">niveditha.s81@gov.in</a>
32.	Dr. I. S. Hura	ADC, CDCSO	9868260095	<a href="mailto:inderjeet.hura@gmail.com">inderjeet.hura@gmail.com</a>
33.	Praveen Rawat	Asstt. Manager, DTDC	9818188273	<a href="mailto:parveen.rawat@dtcd.com">parveen.rawat@dtcd.com</a>

At the outset, Shri Sunil Kumar Sawhney, Chief Commissioner of Customs (D.Z.) welcomed all the participants and initiated the proceedings and informed the participants about the objective and mandate of CCFC and sought the cooperation of all participating Government agencies and other stake holders in meeting the objective of CCFC which is to facilitate the genuine trade in their imports and exports and their ease of doing business. In this context, the terms of reference of the CCFC meeting as mentioned in Para 6 of CBEC Circular No. 13/2015-Customs dated 13.04.2015 were reiterated and all the members were advised that issues which fulfill the criteria mentioned in Para 6 of said Circular should only be sponsored sent for discussion in CCFC Meeting, in the interest of trade facilitation.

2. Thereafter the following agenda items of the CCFC meeting were taken up:

**A. Central Drug Standard Control Organization (CDSCO):**

**Issues:**

It's been more than one year of implementation of SWIFT system. All CDSCO, Port offices at various locations are using SWIFT for clearance of imported consignments of regulated item under Drugs & Cosmetics Act and Rules there under. However, till date no access is provided to any CDSCO port office for report generation and therefore it is very difficult to monitor and enforcement of regulated Pharmaceutical products including Active Pharmaceutical Ingredient (API)'s imported from China and other countries. Moreover, this office also faced the problem for reply to Parliament Question, RTI reply, different Ministries queries like Ministry of Health, Ministry of Commerce, Ministry of Chemicals & Fertilizers etc and International Organization like WHO, due to lack of statistically data from Port offices.

Further, Referring of Regulated Pharmaceuticals products as per Drugs & Cosmetics Act, 1940, Port office are increased as compared to earlier however still 100% of consignments are not being referred to the port office of CDSCO for clearance purpose.

CCFC is requested to look into the issues at the earliest.

**RESPONSE: It was observed that CDSCO is facing problem in retrieving statistical data from SWIFT for their own use in giving reply to PQs, RTI matters and giving information to different Ministries. The Chair advised that they may take up the matter with DG Systems or with Commissioner (SWIFT) as this matter has nothing to do with trade facilitation and concerns their own internal MIS.**

**The Chair also invited the attention of the representative from CDSCO to letter dated 31.08.2017 from the Chief Commissioner's office wherein information about clearance of certain pharma product had been provided in this regard. A copy of the aforesaid letter was also given to the representative during the meeting.**

## **B. Animal Quarantine and Certification Service Station (AQCSS)**

### **Issues:**

1. Custom field units may be sensitized and public notices may be issued for proper implementation of DGFT Export Notification No. 34/2015-2020 dated 13.01.2017 [wherein export policy of some of the products of animal origin have been modified/amended] stating that for proper export, health certification needs to be taken from AQCS keeping in view the international requirements and trade facilitation. This is also necessary to avoid rejections and delay clearances at destination.

**RESPONSE: The Chair informed that the policy changes are added to the ICES system. Wherever there is requirement of any such certificate as per DGFT Notification, the ICES system itself takes care of the same and prompts for requirement of such certification. However, Public Notice in this regard will be issued by the Commissioners of Customs of the Zone.**

2. NOC (LG) cases: AQCSS gives NOC (Letter of Guarantee) in some cases as per single window provision where testing is required. However, in case any consignment is found positive for any disease or parameter after testing than how the custom will ensure that the importer will re-export or destroy the consignment under custom supervision?

**RESPONSE: Chair informed that in case any consignment is found positive for any disease or parameter after testing, the same is destroyed under supervision of the customs officials. As regards role/participation of AQCSS officers in disposal/destruction process, Commissioner ACC (Import/Export) asked the representative of AQCSS for any particular conditionality for them to be present and get involved in the said process. In the absence of any definite reply, the Chair suggested that intimation of disposal/destruction and the date thereof may be continued to be sent to AQCSS and if they desire so, they can participate in the destruction process. The Commissioner of Customs will continue to send the intimation and report of destruction as usual.**

**C. Express Industry Council of India (EICI):**

**Issues:**

1. Availability of WLRO officer on days in Cargo terminal:

**RESPONSE:**

**The Chair informed that the issue regarding presence of Wild Life Officer in NCT for giving NOC was discussed in the last meeting also and it was agreed by the WCCB representative that a Wild Life Inspector would dedicate one hour at NCT in addition to their deployment at NCH. However, no officer from Wildlife has been visiting NCT, as was agreed upon. The representative from WCCB informed that shortage of manpower was the reason. The Chair observed that the matter will be taken up with the higher Wildlife Authorities in case no officer from WLO is present at the aforesaid time at NCT. The representative of WCCB assured that the Wild Life Inspector would be available at NCT between 1.30 to 2.30 PM.**

2. The Examination for G card issuance for Courier:

**RESPONSE: Regarding examination for G Card holder, Chair advised the Express Industry Council of India (EICI) to share volume and growth with the Commissioner (General) who will examine the issue for further appropriate action.**

#### **D. Wildlife Crime Control Bureau (WCCB):**

##### **Issues:**

1. Speeding up of the Software Response Time for Clearing cases of Export Consignments: After clicking F7 button of the computer for operating the system, it takes nearly a minute for displaying the Drop-Down Menu in which shipping bill number is to be entered. But in case of Import, the bill number is entered in the system directly which takes only 15 seconds to clear a paper. Therefore, it is proposed that same kind of system may be adopted in clearing the export shipments so that processing speed could be increased. Also, the computer system may be upgraded. (NOT AS PER CCFC MANDATE)

**RESPONSE:** This issue has also come up for discussion in the last CCFC meeting held on 31.07.2017. As regards the suggestion for improving the System, the matter is being taken up with DG (Systems), CBEC. As regards updating of computer system, the same has already been done.

2. Updating the Case status: Several expired shipping bills in respect of export consignments / goods are still shown pending in the system since January 2017. This may be addressed. (NOT AS PER CCFC MANDATE)

**RESPONSE:** The Chair desired specific details from WCCB in this respect so that the action can be initiated by the concerned Commissioners.

3. Non timely receipt of Cargo consignments: Although the Wildlife Inspectors are present in the office in the very afternoons themselves, it has been observed they have not been receiving the samples in time. The samples are arriving much late and this creates delay in processing of the cases.

**RESPONSE:** This issue also came up for discussion in the last CCFC meeting held on 31.07.2017. It was observed that after the implementation of SWIFT, the data is seamlessly transmitted to the system of WCCB; therefore, it is the duty of wildlife officer to draw samples wherever required and submit the report online. Thus, the question of samples not being received on time does not arise.

4. Non providing of scientific names of the material: Currently the shipping bills are filed without any scientific names which are being displayed in the single window system. The processing speed could be substantially improved just by providing the scientific names of the material so that it could be immediately checked with the schedule of Wildlife (Protection) Act, 1972, CITES and Exim policy. The exporters / CHAs may be directed to invariably provide scientific names along with the vernacular names of the materials in transit.

**RESPONSE:** This issue has also come up for discussion in the last CCFC meeting held on 31.07.2017. It was observed by the Chair that while the exporters or their agents would be advised by the Commissionerates to incorporate the scientific names in the Shipping Bills, however, the common name/trade name of the material or that as mentioned in the HSN which is universally accepted description, is being provided on the export documents. However, the WCCB representative was advised to provide the scientific names of the items vis-à-vis the trade name of items which have been noticed by them so that the trade could be informed.

5. It was pointed out by the stake holders that there is shortage of staff in WCCB. This causes delay in clearance of consignments.

**RESPONSE:** The Chair informed them that the matter will be taken up with the higher authorities in WCCB for getting the issue of staff shortage resolved.

**E. CELEBI:**

**Issues:**

1. Combined efforts towards Paperless processes:
  - i. While all are moving towards paperless documentation, we are required to provide 5 sets of entire import documents (Air Cargo Manifest, MAWB copy, Consol copy, HAWB copy, packing list and invoices) to Customs Preventive & SIIB.
  - ii. Currently we are providing documentation/back office support to following four airlines:  
  
Cathay Pacific (CX)  
  
Qatar Airways (QR)  
  
Etihad (EY)  
  
Jet airways (9W),  
  
with combined flights of approximately 20-22 flights per day for which we are using approximately 3,000 sheets of paper for photocopying the above mentioned documents per day resulting in 90,000 sheets of papers generated per month.
  - iii. A lot of manpower and time is consumed in making these copies with additional costs for photocopy machine and ancillaries like toner and electricity.
  - iv. We therefore request the use of electronic transfer of such data to Customs System and subsequent storage of data at your end for easy retrieval thus saving a lot of physical space for storage of such information being provided manually.

**RESPONSE: Principal Commissioner, Customs (Preventive), Delhi informed that earlier import documents, namely, Air Cargo Manifest, MAWB copy, Consol copy, HAWB copy, copy of packing list and invoices were being provided by CELEBI in paper form. However, now on the request of the Commissionerate, they have been providing only the soft copy of the aforementioned documents and furnishing of hard copies has been dispensed with.**

**Besides above, Commissioner, ACC (Import) informed that only one set of documents containing Airway Bill and Manifest is being submitted by CELEBI to SIIB Branch. It was further added that Cathay Pacific Airline is already providing the data in soft copy to the SIIB. SIIB has been requesting the other airlines to provide the documents in soft copy as the same will help in maintaining a database in soft form. Chair directed that in future scanned copy/zip file of import/export documents may be sent.**



2. Frequent Customs System outages/slow response:

S. No	Date	Reported Time	Resolution Date	Resolution time	Issue
1	8-Aug-17	4:15 PM	8-Aug-17	5:57 PM	OOO, SB Msgs and Goods Arrival Msgs not received
2	8-Aug-17	8:03 PM	9-Aug-17	12:38 AM	OOO, SB Msgs and Goods Arrival Msgs not received
3	9-Aug-17	9:30 AM	9-Aug-17	11:21 AM	LEO and Goods Arrival Msgs not received
4	11-Aug-17	12:00 PM	11-Aug-17	7:59 PM	BOE, OOO and LEO Msgs not received
5	12-Aug-17	10:25 AM	13-Aug-17	2:12 AM	BOE, OOO and LEO Msgs not received
6	17-Aug-17	8:28 PM	18-Aug-17	6:06 AM	BOE, OOO and LEO Msgs not received
7	18-Aug-17	3:35 PM	18-Aug-17	4:53 PM	BOE, OOO and LEO Msgs not received
8	19-Aug-17	10:09 PM	19-Aug-17	11:12 PM	BOE, OOO ,SB, LEO And Goods arrival Msgs not received
9	20-Aug-17	3:54 AM	20-Aug-17	6:28 AM	BOE, OOO ,SB, LEO And Goods arrival Msgs not received
10	21-Aug-17	10:36 AM	21-Aug-17	3:52 PM	BOE, OOO ,SB, LEO And Goods arrival Msgs not received
11	22-Aug-17	12:34 AM	22-Aug-17	3:43 AM	BOE, OOO ,SB, LEO And Goods arrival Msgs not received
12	23-Aug-17	8:03 AM	24-Aug-17	3:11 PM	BOE, OOO ,SB, LEO And Goods arrival Msgs not received

Following are the operational hurdles in IMPORTS, whenever ICEGATE systems are slow / down:

- i. BOE is not filled on time resulting into delay in transmitting BOE data to custodian system.
- ii. Consol filling of House Airway Bill (HAWB) is not done resulting into mismatch in EDI data.
- iii. Late filling IGM, resulting into delay of inward date and segregation of cargo is conducted on manual mode instead of EDI.

- iv. Out of Charge (OoC) message is received late, resulting in late generation of Gate Passes.
- v. Late generation of gate passes resulting into pendency of delivery for next day, due to gate time limitations.

Following are the operational hurdles in EXPORTS, whenever ICEGATE systems are slow / down:

- i. SB messages are not coming to the Web portal due to which trade can't generate the TSP which impacts the warehouse processes.
- ii. Goods Arrival messages are also not transmitting to the custom system resulting into pendency in the warehouse at acceptance area.
- iii. Flow of the System messages also impacts the Examination process and block the physical space of the examination area.
- iv. LEO messages are not coming on time which impacts the planning/handover of the Airlines and creates chaos situation at bonded area as shipments are not uplifted from Delhi as per booking.
- v. Due to delay in transmitting the messages, six sensitive countries cargo are also impacted as these countries cargo has to be examined by custom officials 100% before screening resulting in misconnection of the shipments at Delhi.

**RESPONSE: It was mentioned that system failure is not a matter of routine rather exception. Chair suggested that for system related matters, one need not wait for CCFC meeting and matter may be brought immediately to notice of concerned Commissionerate through e-mail. Commissioner ACC (Export) informed that system related problems have been communicated to DG Systems and it has been informed that DIAL and CELEBI have to upgrade their systems. This has since been taken up with DIAL and CELEBI. It was further added that there have been instances of the EDI being slow and /or of delay in data exchange between ICEGATE and the EDI system of Custodian. Also, breakdown of EDI system have been reported occasionally in the recent past. Standing orders are that whenever such slow running or non-functioning of the EDI system occurs and persists beyond 15 minutes, an e-mail is sent to the ICEGATE help-desk and also taken up with the site engineer available in the shed. This matter has already been taken up with the Directorate General of Systems, CBEC.**

## **E. Delhi Customs Clearing Agents Association (DCCAA)**

### **Issues:**

1. Provision for issuance of Invoice by Custodians directly in the name of Importers/Exporters: As discussed in the last CCFC meeting, the Custodians have still not implemented the system regarding issuance of invoices in the name of Importers/ exporters as per the request of the trade.

**RESPONSE:** This matter was discussed at some length. It was informed that CONCOR and CWC have already implemented the system regarding issuance of invoices in the name of Importers/ exporters as per the request of the trade. However, the representative of CELEBI reported that their organisation has decided not to implement the same as it is not legally required. The Chair asked them to give the same in writing to DCCAA so that they could take further necessary action.

2. Labour problem at ICD Tughlakabad: As discussed and taken up in the various PGC meetings at ICD, Tughlakabad and also in the last CCFC meeting at New Custom House, IGI, Airport, the problem of labour at ICD, TKD is still persisting in spite of assurances from CONCOR in the meetings thus causing lot of inconvenience to the trade.

**RESPONSE:** Commissioner, ICD, TKD (Import) stated that the issue of labour problem at ICD, Tughlakabad has been taken up in the various PGC meetings at ICD Tughlakabad and also in the last CCFC meeting on 31.07.2017. However, the labour issue remains unresolved till date despite regular correspondence and reminder to CONCOR. It was further added that a SCN dated 21.06.2017 has been issued to CONCOR on this subject. An interim reply from CONCOR has been received on 29.08.2017 wherein it has been stated that they are facilitating the handling of cargo manually through the help of labour engaged in coordination with the CHAs and by and large the cargo is handled by them in such a manner that there is no time-lag in to and fro movement of the containers. CONCOR has been requested to submit final reply in the matter by 15.09.2017 so that further necessary action in the matter may be taken.

### **G. Food Safety and Standard Authority of India (FSSAI):**

The representative of FSSAI stated that they have no Agenda Point. It is mentioned here all the issues of FSSAI raised by them earlier, were thoroughly discussed in the CCFC meeting held on 31.07.2017 and responses to these issues have been given in Minutes issued on 04.08.2017.

The Chair emphasized the need for all PGAs to engage regularly with the Commissioners of Customs for resolving specific queries/concerns.

**CONCLUSION:** The Chair thanked all the participating members / agencies and stated that with the support of all the agencies, the trade facilitation could be further enhanced. It was also stated that PGAs and other stake holders need not wait for the CCFC meetings and if there are any issues which need intervention by Commissioners of Customs or at his level, the same may be taken up without delay.

The meeting ended with the vote of thanks to the chair.