STANDING ORDER No. 1/2019

Sub: Instruction relating to Turant Customs-Next generation reform for Ease of Doing Business - reg.

Attention is invited to the Public Notice No. 08/2019 dated 19.03.2019 issued by the Commissioner, ACC Import, New Customs House, New Delhi on the above subject.

2. In this regard, the officers are directed to follow the instructions w.r.t. Automated Queuing of BEs for OOC, as provided below:

   i. With the first step of mapping of officers and custodians having been completed, the queuing has now been operationalized in the System. From 19.03.2019, the OOC officers (in SUP role) will receive BEs automatically marked to their CFS/Custodian group on FIFO principle. For the BEs already in queue for OOC before the automatic queuing was operationalized, the officer has been given a transitionary option in the SUP role (Option # 9) to enter the custodian code manually for placing the BEs in the Automatic OOC queue.

   ii. In cases where the officer needs to set aside a BE for any further verification, option has been made available in top menu on the OOC screen to remove the BE from the queue. The same can be later activated using Activate BE (Option # 10 in SUP role). For changing the priority of any BE or to reallocate BEs from one officer to the other, options have been given to the AC Shed in the ACS role.

   iii. Additionally, option has also been given to raise queries directly by the Shed superintendent to the importer. This option has been introduced to reduce the time and effort spent in resending the BE to the appraising section even where only a small clarification is required. The option is available in the Comments section on the main
OOC screen for every BE. Once the importer replies to the query, the BE would come back to the officer for approval, similar to how it happens at the time of appraising. This option should only be used to raise queries where some documentary or other minor clarification is required. For any major change vis-à-vis classification or valuation, the current practice of sending the BE to appraising section may continue to be followed.

3. The above instructions may be suitably publicized for the benefit of Trade as well. Difficulties, if any, in following the above instructions should be brought immediately to the notice of DC/AC (Shed) concerned and emailed to nsm.ices@icegate.gov.in.

(V. Sangeeta)
Commissioner

For Info and Compliance:
1. JC (Import Shed), ACC Import Commissionerate, New Delhi
2. DC/AC, Import Shed, ACC Import Commissionerate, New Delhi
3. All DC/AC, Appraising Groups, ACC Import Commissionerate, New Delhi
4. All Appraising Officers, ACC Import Commissionerate, New Delhi
5. All Supdt/Inspectors, shed, ACC Import Commissionerate, New Delhi
6. All Supdt/Inspectors, All Branches, ACC Import Commissionerate, New Delhi
7. Notice Board

(Nitin Kuraein)
Deputy Commissioner (Shed)