Subject: Turant Customs- Setting up of Turant Suvidha Kendra (TSK) at Air Cargo Complex (Import), New Delhi- reg.

Attention of the importers, Customs Brokers, members of the trade and all other stakeholders is invited to Board’s Circular No. 32/2020- Customs dated 06.07.2020, wherein it has been decided to extend Turant Suvidha Kendras (TSKs) to all the Customs formations for carrying out the functions mentioned in para 5 of Circular No. 28/2020-Customs dated 05.06.2020 read with Instruction No. 09/2020-Customs dated 05.06.2020 providing for the details of roles and functions of TSKs.

2. Para 3.1 (iii) of Board’s Circular No. 32/2020-Customs dated 06.07.2020 provides that one or more TSKs may be set up for the convenience of the trade. Accordingly, keeping in view the convenience of the trade, it has been decided to set up two dedicated TSKs in this office with the objective to facilitate the trade in completing various formalities relating to the Customs Assessment at the Port of Import. Turant Suvidha Kendra-1 (TSK-1) will be operational from Room No. 149, First Floor, New Customs House, New Delhi-110037 and Turant Suvidha Kendra-2 (TSK-2) will be operational from Room No. 29 ,Ground Floor, Mobile Zone, Import Shed, ACC (Import), New Delhi-110037 with effect from 15.07.2020 and it will be manned and supported by the officers of the following rank:-

(i) Assistant/Deputy Commissioner of Customs
(ii) Appraiser/Superintendent of Customs
(iii) Inspector
(iv) TA

3. Trade may approach the said TSKs during working hours for the following purposes-

(i) To accept Bond and / or Bank Guarantee and debit of Bonds, wherever required (TSK-1).

(ii) Debiting/ Defacing of documents/ permits/ licenses, wherever required and for carrying out other verifications required for assessment (TSK-2).
A. For the above said purpose, a new role **TSK_OFF** has been introduced in ICES vide ICES Advisory No. 25/2020 dated 09.07.2020 for assisting the TSK officers to execute designated tasks in system. This role can be used for Bond Registration, Bond Debit and Defacement of supporting documents, wherever required. While all the supporting documents will be available in system for the TSK officer to check, it may be ensured that the physical copies are seen only for those documents where defacement is desired, like Country of Origin Certificates. The TSK officer can select such document in the system to see what has been uploaded by the importer in e-Sanchit and mark it as defaced in system after verifying and defacing the original paper copy. Once in the database of the system, the defacement confirmation will be available to OOC officer.

5. All the stakeholders are requested to provide feedback on the functioning of Turant Suvidha Kendras (TSKs) to the Additional Commissioner of Customs (Technical), ACC Import, New Customs House, New Delhi through e-mail on **nagendra.irs@gov.in** for further improvement.

6. All trade associations/members of Customs Brokers Association are requested to take note and publicize the contents of this Public Notice among their members/constituents.

7. For the departmental officers, this may be treated as Standing Order.

8. Difficulties, if any, may be brought to the notice of Additional Commissioner of Customs (Technical), ACC Import, New Customs House, New Delhi through e-mail on e-mail ID: **nagendra.irs@gov.in** for further information.

This issues with the approval of the Principal Commissioner of Customs, ACC (Import).

Additional Commissioner (Technical)

ACC (Import)

Copy forwarded to:-

1. The Chief Commissioner of Customs (DZ), NCH, New Delhi.
2. The Principal Commissioner of Customs, ACC (Import), NCH, New Delhi.
3. The Additional/Joint Commissioner, ACC (Import), NCH, New Delhi.
4. The Deputy/Assistant Commissioner (Import Shed), ACC (Import), New Delhi.
5. The Deputy/ Assistant Commissioner Group (I&II), (III,IV&VI), V, VA, VB, SIIB, Bond, ACC (Import), NCH, New Delhi.
6. The Deputy Commissioner (EDI), ACC (Import), NCH, New Delhi for uploading the above Public Notice on the Official Website.
7. Shri S. Ramakrishna, President, Delhi Customs Brokers Association, 260-61, Anarkali Bazar, Jhandewalan Extension, DDA Shopping Complex, New Delhi-110055.
8. Delhi International Airport Ltd, IGI Airport, Cargo Terminal, New Delhi.

Joint Commissioner (Technical)

ACC (Import)