



OFFICE OF THE COMMISSIONER OF CUSTOMS (EXPORT),
AIR CARGO EXPORT, NEW CUSTOMS HOUSE ,NEW DELHI-110037

C. No .VIII/ACE/DBK/Public Notice/Query raised/157/2017 /2163

Dated:- 11/12/17

PUBLIC NOTICE NO. 80 /2017

Subject: Special measures for liquidation of pending Drawback claims

Attention of all exporters, CHAs, Shipping lines and members of the trade is drawn to the fact that a large number of Drawback claims are pending in various queues in EDI system in this Commissionerate. It is needless to say that the Department aims at disbursing duty Drawback claims of the exporters as soon as the EGM is filed in respect of the goods exported. However, in some categories of cases, the release of Drawback gets held up for a long time for want of appropriate action on the part of the exporter/CHA/shipping line/custodians. Therefore, it is in the interest of the exporters to check and obtain the current status of their Drawback claim immediately after Let Export Order (LEO) and after filing of EGM. The status of Drawback claim against any shipping bill can be seen at the website www.delhicustoms.gov.in along with reason of pendency.

2. It has been found that a large number of Drawback claims have been pending in "Query Raised" queue for very long time (Let export Order prior to 01.07.2017) on account of non-submission of proper reply by the exporters. All such exporters are, therefore, required to reply to the query on EDI system to the Assistant Commissioner (Drawback), Air Customs Export within 10 days from the date of issuance of this Public Notices. The exporters or their representatives can also personally explain to the Assistant Commissioner (Drawback) the response to queries during office hours on any of the following days:

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- (i) 01.01.2018 to 05.01.2018
- (ii) 09.01.2018 to 16.01.2018
- (iii) 22.01.2018 to 29.01.2018

3. If the query is not replied satisfactorily before, 31.01.2018, the drawback claim shall be rejected and processed as "ZERO" Drawback for want of proper reply to the queries raised. For ready reference of all concerned, list of all pending Drawback claims in "Query Raised" queue obtained from the EDI system is attached with this Public Notice (Annexure-1).

4. In case of any difficulties, the exporters may contact the Assistant Commissioner (Drawback) over phone No. 011-25654977 or by e-mail at: aircargodrawback@gmail.com.

Encl:- Annexure-1

[Handwritten Signature]
11.12.17
COMMISSIONER

C.NO.VIII/ACE/DBK/Public Notice/Query raised/157/2017-18 | 2163 dated:- 11/12/17
Copy forwarded to:

- i. The PS to Chief Commissioner of Customs (DZ), NCH, New Delhi-110037.
- ii. PS to Chief Commissioner of Customs (Preventive), NCH, New Delhi-110037.
- iii. The Principal Commissioner of Customs, ICD TKD(Import), New Delhi.
- iv. The Principal Commissioner of Customs Air Cargo (Import), NCH, New Delhi-110037.
- v. The Commissioner of Customs ICD Tughlakabad (Export), New Delhi.
- vi. The Commissioner of Customs, ICD PPG.
- vii. The Commissioner of Customs, General Commissionerate, NCH, New Delhi-110037.
- viii. The Commissioner of Customs, IGI Airport New Delhi-110037.
- ix. The Deputy Commissioner Grp-VII/ Export Shed/CRU/Bond/FPO/Refund/Recovery/Disposal/Legal/Adjudication/Review/Drawback/SIIB/GJC/Audit for information and necessary action.
- x. The Deputy Commissioner, EDI with the request to upload the above Public Notice on official website.
- xi. The Delhi International Airport Limited, Cargo Terminal, New Delhi.
- xii. The General Manager, CELEBI, Cargo Terminal, Near IGI Airport New Delhi,
- xiii. The General Manager, DCSC, Cargo Terminal New Delhi
- xiv. The President, Delhi Customs Clearing Agent Association, 260-261, Anarkali Bazar, Jhandewalan New Delhi-110019.
- xv. The President & Secretary, M/s. Delhi Exporters Association, 1998, Naughera, Kinari Bazar, Delhi-110001.
- xvi. The Air Cargo Agents Association of India, (Northern Region), Room No. 25, ACAAI Warehouse Terminal, Near Centaur Hotel, IGI Airport, New Delhi-110037.
- xvii. The Secretary, PHD Chamber of Commerce & Industry, PHD House, Opp. Asian Games Village, New Delhi - 110016.
- xviii. Notice Board
- xix. Guard File

Anchita Lader

Assistant Commissioner (DBK)
ACC Export