



सीमा शुल्क आयुक्त कार्यालय  
OFFICE OF THE COMMISSIONER OF CUSTOMS  
एअर कार्गो (निर्यात), आई जी आई विमानपत्तन के निकट, नई दिल्ली -110037  
AIR CARGO (EXPORT), NEAR IGI AIRPORT, NEW DELHI -110037  
Email Id: [AccDbk.Delhi@icegate.gov.in](mailto:AccDbk.Delhi@icegate.gov.in)

PUBLIC NOTICE NO. 21/2021

**Subject: Special drive from 01.09.2021 to 15.09.2021 to settle pending IGST Refund and Drawback Claims-reg.**

Attention of the Exporters and other stakeholders is invited towards the pendency of IGST refunds and Drawback claims for want of submission of documents/validation of errors etc from the exporters. Accordingly a special drive from 01.09.2021 to 15.09.2021 is being undertaken to settle pending claims. In this endeavour, you may use this opportunity for coming forward in clearing the pending claims.

2. You may get the status of your pending claim checked at [http:// enquiry.icegate.gov.in/enquiryatices/sb](http://enquiry.icegate.gov.in/enquiryatices/sb) Track. For ease and convenience of trade, two lists of commonly found errors i.e. PFMS errors and SB005 errors have been uploaded on our website [Delhicustoms.gov.in](http://Delhicustoms.gov.in) against respective Public Notices issued earlier by this office. You may like to visit the same for checking the status of your claim. For the procedure & submission of required documentation, you may refer to following Public Notices:-

| S. No. | Public Notice Number | Date       | Issue                                    |
|--------|----------------------|------------|--|
| 1      | 04/2021              | 25.01.2021 | IGST/Drawback withheld due to PFMS error |
| 2      | 11/2021              | 01.04.2021 | SB005 (Invoice Mismatch)                 |
| 3      | 05/2021              | 03.02.2021 | Non reply of query                       |

3. The Exporters are requested to submit the documents expeditiously at the email id given below.

4. In case of non releasing of drawback, it has been found that some exporters have not replied to queries raised (Refer: Public Notice No. 05/2021 dated 03.02.2021). Therefore, reply should be given immediately, else decision shall be taken based on available records.

**File No.ACC/IGSI/IGSI/177/2021-DBK-U/o Commr-Cus-ACC(E)-Delhi**

5. You may identify your pending claim in the lists enclosed with Public Notices and take appropriate actions as suggested in the relevant Public Notices.

6. You may contact us at:

- a) Email ID – AccDbk.Delhi@icegate.gov.in
- b) Phone number 011-25601435.

(Sanjay Bansal)  
Commissioner  
Air Cargo Export

Copy forwarded to:

1. The Chief Commissioner of Customs (DZ), New Custom House, New Delhi-110037
2. The Chief Commissioner of Customs (Preventive), New Custom House, New Delhi-110037
3. The Principal Commissioner/Commissioner of Customs, ICD Tughlakabad Import, Export, ICG PPG, ACC (Import), Airport & General and Audit, New Delhi.
4. P.A. to Commissioner, Air Cargo Export, New Custom House, New Delhi
5. All the Additional/Joint Commissioner of Customs, ACC (Export), New Delhi-110037
6. The Deputy Commissioner (Tech.), ACC (Export), New Delhi.
7. The Delhi Customs Clearing Agents Association, 260-61, Anarkali Bazar, Jhandewalan Extension, DDA Shopping Complex, New Delhi-110055
8. The Federation of India Export Organization, NiryatBhawan, Rao Tula Ram Marg, Opp. Army Hospital Research & Referral, New Delhi
9. The Exporters Association, 1998, Naughara, Kinari Bazar, Post Box No. 1573, Delhi-110006
10. ✓ The Deputy Commissioner, EDI, Air Cargo Export, New Customs House, New Delhi with a request to upload on Commissionerate's website
11. Notice Board
12. Guard file

Joint Commissioner  
Air Cargo Export