



सीमा शुल्क के सहायक आयुक्त का कार्यालय (ड्राबैक)
OFFICE OF THE ASSISTANT COMMISSIONER OF CUSTOMS (DRAWBACK),
एयर कार्गो (निर्यात) आई जी आई विमानपत्तन के निकट, नई दिल्ली-110037
AIR CARGO COMPLEX (EXPORT), NEAR IGI AIRPORT, NEW DELHI-110037

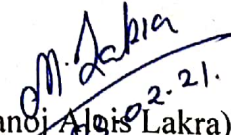
C. No. VIII/ACE/DBK/Public Notice/Query Raised/157/2017/66 Dated: 03.02.2021

PUBLIC NOTICE NO. 5/2021 03-02-21

Subject: Pending drawback claims due to non-submission of replies – reg.

Attention of all exporters, Custom Brokers, other stake holders and members of trade is drawn to the fact that a large number of Drawback claims are pending in the Exporter's queue due to non-submission of replies to the queries raised by this office. It is needless to say that the department aims to disburse duty Drawback claims of the exporters as soon as the EGM is filed in respect of the goods exported, more so in these difficult times of Covid-19. The Department intends to help all the exporters facing resource crunch by expediting the release of drawback. However, in a large number of cases, the release of Drawback got held up for a long time for want of appropriate action on the part of the exporter.

- It is in the interest of the exporters to check and obtain the current status of their Drawback claim immediately after Let Export Order (LEO) and after filing of EGM. The status of Drawback claim against any shipping bill can be seen on the website www.icegate.gov.in along with reason for pendency. However, for convenience of the exporters, the list of Shipping Bills pending in Exporter's queue is attached as **Annexure-A** and it has also been uploaded on ACC Export Commissionerate site www.delhicustoms.gov.in/public-notice-aircargoexport.html for ready reference.
- All such exporters are, therefore, requested to reply to the queries along with requisite documents on icegate portal by 28.02.2021. The exporters are advised to file the reply on the icegate portal and avoid approaching in person. If the query is not replied satisfactorily by 28.02.2021, the drawback claim will be settled based on available records.
- All the Customs Brokers & trade associations are requested to give wide publicity to the contents of this Public Notice among their members in particular and trade in general.
- In case of any difficulties, Exporters may contact the Assistant Commissioner (Drawback) at Phone No. 011-25654390 and on the mail ID - AccDbk.Delhi@icegate.gov.in.
- This issues with the approval of Commissioner.


(Manoj Abhis Lakra)
Assistant Commissioner (DBK)