



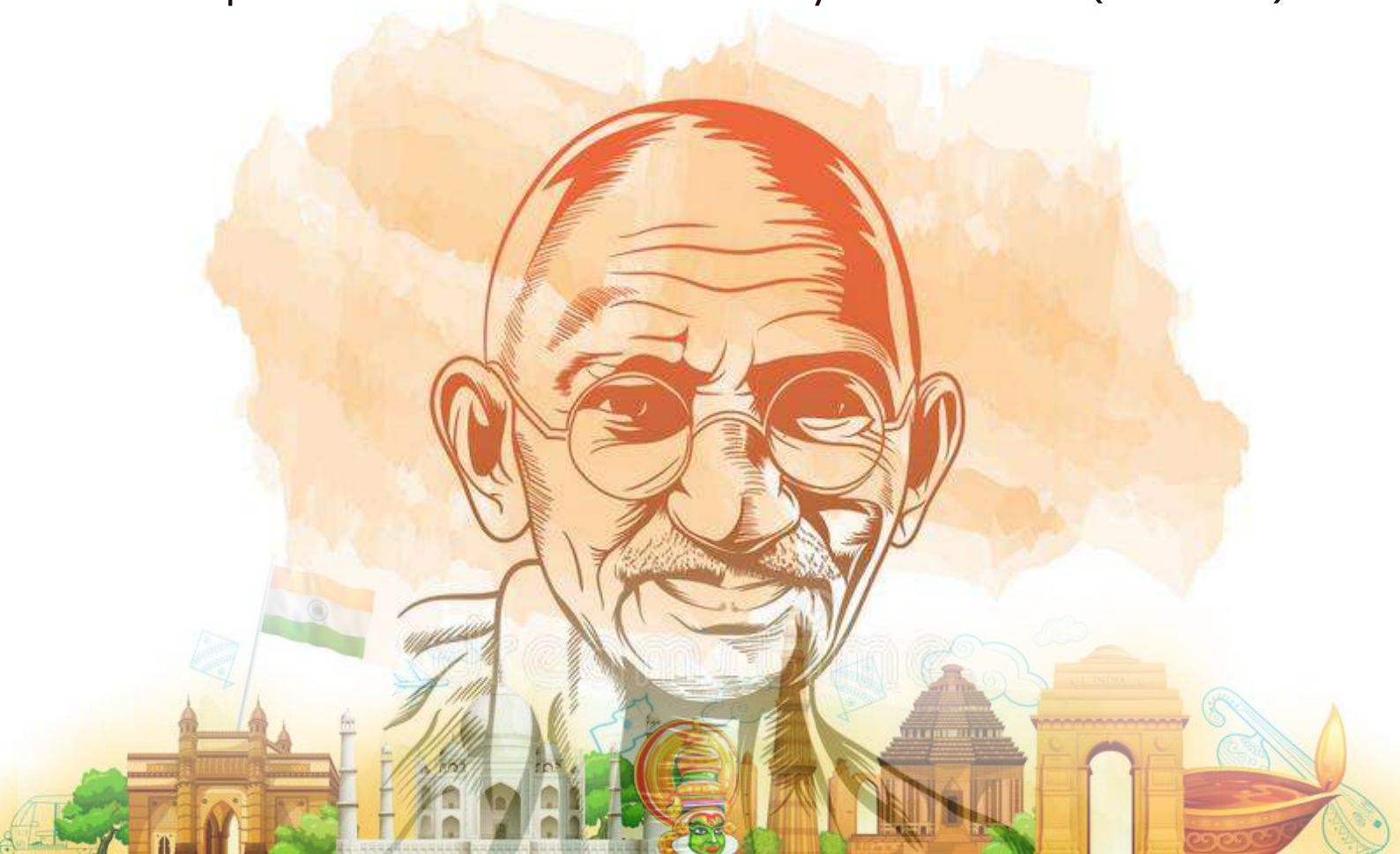
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आज़ादी का
अमृत महोत्सव

सत्त्वम्



सत्त्वम्

A compendium of Swachhta Initiatives by Delhi Customs (2021-2022)



Major Swachchta Initiatives by Delhi Customs



Abhyasika



Drishti Se Srishti



Sajal



Utkarsh Karmbhumi



Ek Hath Madad Ka



Sulabh



Paryavaran Maitree



सत्यमेव जयते

भारत सरकार
वित्त मंत्रालय
राजस्व विभाग
केन्द्रीय अप्रत्यक्ष कर एवं सीमा शुल्क बोर्ड
नार्थ ब्लॉक, नई दिल्ली-110 009

Government of India
Ministry of Finance
Department of Revenue
Central Board of Indirect Taxes & Customs
North Block, New Delhi - 110 001

Tel. No.: +91-11-23092308, Fax No.: +91-11-23092568
E-mail : dp.nkumar@gov.in

डी. पी. नागेन्द्र कुमार

विशेष सचिव एवं सदस्य

D. P. Nagendra Kumar

Special Secretary & Member



MEMBER'S MESSAGE

It gives me immense pleasure to learn that 'Sattvam', a souvenir of the innovations made on cleanliness, is being published by Delhi Customs.

It is a matter of pride that Delhi Customs is conscious of its social concerns along with its daily official work. I am also told that under these innovations, Delhi Customs extended a helping hand to many schools, institutions and Divyang children.

Such work not only registers the presence of our department in the society but also gives us spiritual satisfaction.

I congratulate the Chief Commissioner of Delhi Customs, Mr. Surjit Bhujbal and his team for these wonderful innovations and send best wishes for a bright future.

(Nagendra Kumar D.P.)

New Delhi, 08th April, 2022



सुरजीत भुजबल भा.रा.से.(सौ.शु.एवं अ.क.)
मुख्य आयुक्त
SURJIT BHUJABAL I.R.S. (C&IT)
Chief Commissioner

भारत सरकार
दिल्ली सीमा शुल्क
वित्त मंत्रालय, (राजस्व विभाग)
केंद्रीय अप्रत्यक्ष कर एवं सीमा शुल्क बोर्ड
नवीन सीमा शुल्क भवन, नई दिल्ली-११००३७

GOVERNMENT OF INDIA
Delhi Customs

Ministry of Finance, Department of Revenue
Central Board of Indirect Taxes & Customs
New Customs House, New Delhi-110037
Phone : 011-25654160 Fax : 011-25655392
E-mail : chiefcommr-cusdel@gov.in



India's Swachh Bharat Mission has been recognized as the largest behaviour change programme in the world. Innovative strategies were employed at multiple levels to foster an enabling environment for an effective and informed community engagement to achieve swachhata. Delhi Customs has always participated in this mission with great deal of vigour and enthusiasm every year. 2021-22 saw many unique initiatives.

It gives me immense pleasure to know that various Commissionerates of Delhi Customs have executed programs under Swachhata Project for the benefit of under privileged segments, differently abled, students, etc. The appreciable outreach by way of these initiatives, have bonded the officials of Delhi Customs and the beneficiaries, in a manner which will sustain for the future. I am indeed extremely happy that 'सत्त्वम्' is getting released today, which captures the essence of these beautiful and laudable initiatives by our officers and staff! 'सत्त्वम्' meticulously documents the spirit and dedication of our officers in making a difference in the lives of our citizens!

Surjit Bhujabal
Chief Commissioner



संजय गुप्ता
प्रधान आयुक्त

SANJAY GUPTA
Principal Commissioner

भारत सरकार
सीमा शुल्क प्रधान आयुक्त कार्यालय (आयात)
अन्तर्देशीय कन्टेनर डिपो, तुगलकाबाद

GOVERNMENT OF INDIA
OFFICE OF THE PRINCIPAL COMMISSIONER
OF CUSTOMS (IMPORT)
Inland Container Depot, Tughlakabad



I am happy to learn that the efforts of Delhi Customs zone under Swachh Bharat Abhiyan are being compiled into a booklet "Sattvam" which showcases laudable initiatives taken by the commissionerates of the zone. Swachhta Abhiyan is just not a one-time event; it is a continuous pursuit to imbibe sense of cleanliness in our day to day life.

The Hon'ble Prime Minister of India, Shri Narendra Modi had launched the Swachh Bharat Mission, on 02.10.2014 across the country as a national movement. The commissionerates under Delhi Customs have been taking forward the vision of Swachhta with full vigour and bringing innovative projects for benefit of society. As part of this mission, ICD Tughlakabad Import Commissionerate initiated a project "Drishti se Srishti" under which five blind schools and hostels in Delhi were renovated as a contribution towards women empowerment and self-dependence of the visually challenged and/or differently-able young women and men. These centres aim to make women self-reliant through professional training in digital awareness, learning the industry software of KPOs/BPOs, medical training in addition to much sought after skill set of detecting breast cancer, knitting & sewing skills and handcraft training in addition to learn cooking.

ICD TKD Import has also taken steps to ensure cleanliness at office by renovation of toilets, weeding out old files, repairs of office premises, plantation of saplings and inculcating swachhta culture among the staff.

Sanjay Gupta
Principal Commissioner



लिमातुला यादेन
आयुक्त
Limatula Yaden
Commissioner

भारत सरकार
केंद्रीय अप्रत्यक्ष कर एवं सीमा शुल्क बोर्ड
सीमा शुल्क आयुक्त कार्यालय (निर्यात)
अतर्देशीय कन्टेनर डिपो, तुगलकाबाद, नई दिल्ली-११००२०

GOVERNMENT OF INDIA
Central Board of Indirect Taxes & Customs
Office of the Commissioner of Customs (Export)
Inland Container Depot, Tughlakabad, New Delhi-110020
Fax : 011-26364231, Phone : 011-26366658, E-mail : l.yaden@nic.in



Swachh Bharat Abhiyan aims at harnessing the collective strength of every common man to contribute positively towards an equitable society by giving each individual, ownership of the initiative.

Recognizing that many underprivileged students/youth in many localities or areas do not have the study space or access to good study materials, ICD, Tughlakabad Expot Commissionerate launched Abhyasika -Towards Billion Dreams" as its Swachtaa Project. This initiative is aimed at bridging the gap in access to equipped study space and study materials for children and youth from underprivileged sections of the Society. Abhyasikas has been set up in 20 locations in Delhi, Uttar Pradesh and Haryana that primarily cater to such students/youth. A dedicated website has also been created to foster transparency.

The initiative took wings fueled by the active encouragement and support of Shri Surjit Bhujabal, Chief Commissioner, Delhi Customs and the zeal and commitment shown by the officers and staff of the Commissionerate.

I am hopeful that this initiative will have a ripple effect impacting many lives.

Limatula Yaden
Commissioner



MANISH SAXENA
Commissioner

भारत सरकार
सीमा शुल्क आयुक्त कार्यालय
अन्तर्देशीय कंटेनर डिपो, पटपड़गंज एवं अन्य आई. सी. डी. गाजीपुर, दिल्ली-110096
GOVERNMENT OF INDIA
OFFICE OF THE COMMISSIONER OF CUSTOMS
INLAND CONTAINER DEPOT, PATPARGANJ & Other ICDs, Delhi-110096

फोन / Phone : 011-21211110
commricdppg-cusdel@gov.in



Swachh Bharat Mission as an initiative allows us to create a meaningful role in being a part of cleanliness and better environment. Considering the state of ground water in the State of Haryana, an initiative has been undertaken to provide clean drinking water to school students through Project "Sajal" under Swachh Bharat Mission. With this initiative the Customs officers have played a key role in providing clean drinking water to students in 20 government schools in the State of Haryana. It gives me great pleasure and satisfaction to be able to enrich the lives of school students through enthusiastic initiative of Customs Port officers.

With this little step the role of Customs Officers is becoming broader defined whereby in addition to collection of taxes, we are able to serve the people through social initiative. We commit to engage with Society and contribute in steps towards its betterment through further initiatives under Swachh Bharat Mission.

Manish Saxena
Commissioner



सत्त्वम् (SATTVAM)

A compendium of Swachhta Initiatives by Delhi Customs (2021-2022)

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सत्त्वम् (SATTVAM)

A compendium of Swachhta Initiatives by Delhi Customs (2021-22)

Inputs for this compendium received from :

- Airport & General Commissionerate
- Air Cargo Complex (Import) Commissionerate
- Air Cargo Complex (Export) Commissionerate
- Inland container depot, Tugalakabad (Import) Commissionerate
- Inland container depot, Tugalakabad (Export) Commissionerate
- Inland container depot, Patparganj Commissionerate
- Customs Audit Commissionerate



Sattvam | 2021-22



Swachhta Hi Sewa Hai
Swachh Bharat



एक कदम स्वच्छता की ओर

ABHYASIKA

अभ्यासिका

ICD, Tughlakabad Exports, Delhi Customs Zone has taken up 'Abhyasika' as a Swachhhta project. This is an innovative, self sustaining initiative that is not only based on felt need but also because of the immense promise and potential it holds to nudge children/students/youth from underprivileged to become

become contributing members of the society. The tagline of Abhyasika is 'Towards Billion Dreams' which is indicative of the vision.



Many bright underprivileged children/students/youth in many localities /areas do not have the space, study environment or access to good study materials. Abhyasika is an attempt to bridge that gap by setting up a unique library cum study space. The space would be provided by locality/NGOs while we would provide infrastructure and books

(school, college, competitive exams).The USP of this project is that 'Abhyasika' will not only provide the study environment but would require that the children/students/ youth sit and study in the Abhyasika. It is unique library in the sense Abhyasikas will provide access to recommended guide books and study materials but will not lend any books/study material. The Abhyasikas will eventually be linked to mentors online.

A dedicated website www.abhyasikaacustoms.com has been created to monitor the progress and output and the same is functional.

To begin with, we are setting up Abhyasikas in 20 locations which would be scaled up in days to come and successful candidates from different Abhyasikas will be mentors for others to make this a self-sustaining initiative.

On 28th February, 2022, 19 Abhyasikas were inaugurated by Shri Surjit Bhujabal, Chief Commissioner of Customs, Delhi Customs Zone physically at Boudh Vihar, Near Police Station, PulPrahladpur, New Delhi and virtually in 18 locations in Delhi NCR and Meerut.



ABHAYSIKA LOCATIONS:

- 1) Village- Rehmapur, Post- Behsuma, Tehsil- Mawana, Distt- Meerut, U.P.-250404
- 2) Village- Tanjpura, Block- Hastinapur, Tehsil-Mawana, Distt.- Meerut
- 3) Village - Bhidwara, Block- Parikshitgarh, Distt- Meerut, U.P
- 4) M B Road, Lalkuan, New Delhi
- 5) Boudh Vihar, Near Police Station, Pul Prahladpur, New Delhi
- 6) Priyanka Camp, Madanpur Khadar, Delhi
- 7) Dr. Ambedkar Bhawan, Prem Nagar, M B Road, New Delhi
- 8) Sir Chotu Ram Educational Cultural Society, Ch. Chotu Ram Bhawan, Sector-32, Gurugram
- 9) Village. Sheorajpur, Near Tilapta-Dadri, Greater Noida, Gautam Budh Nagar –Uttar Pradesh
- 10) Village Roja Yaquabpur, Grater Noida West, Sec-16B, Gautam Budh Nagar, Uttar Pradesh
- 11) Village- Kailashpur, Post-Tilpta, Near Dadri Railway Station, Greater Noida, Uttar Pradesh
- 12) Bhankla, Tehsil-Rampur, Mabiharan, Distt.-Saharanpur, Uttar Pradesh
- 13) Chaupal, village- Deewana, Panipat,Haryana
- 14) Chaupal, village- Naya Bans, Sonipat,Haryana
- 15) Chaupal, Village- Mandaura, Distt-Sonipat, Haryana
- 16) Chaupal, Village- Alipur Garhi, Near Shiv Mandir, Alipur, New Delhi
- 17) Mahamana Jan Sewa Samiti, Near Dal Mill Gali, Village- Bhaktawarpur, New Delhi
- 18) Jatav Samaj Kalyan Samiti, Jatav Chaupal, Alipur Colony, New Delhi
- 19) Dr. Ambedkar Bhawan, Ambedkar Nagar, Sallagr, Palwal, Haryana
- 20) Plot No. 44,45, Vikas Vivhar, Sector-41, Rohini, Kirari New Delhi - 110086





DHRISHTI SE SRISHTI

दृष्टि से सृष्टि

ICD Tughlakabad Import has initiated "Drishti se Srishti" project in September 2021 under which 5 blind schools/organizations have been identified for renovation and development work for the financial year 2021-22 under the Swachhta Project. This has been done based on the vision of Hon'ble PM on Swachh Bharat. An



outreach program under the guidance and support of Shri Surjit Bhujabal, Chief Commissioner, Delhi Customs Zone was initiated by ICD TKD Import Commissionerate of Delhi Customs. The project Drishti se Srishti is a splendid example of his leadership and inspiration which has made the project a success. The idea of approaching Blind Schools for their genuine needs on infrastructure fronts under the project "दृष्टि से सृष्टि" aims to bring about meaningful and long lasting impact in the lives of needy.



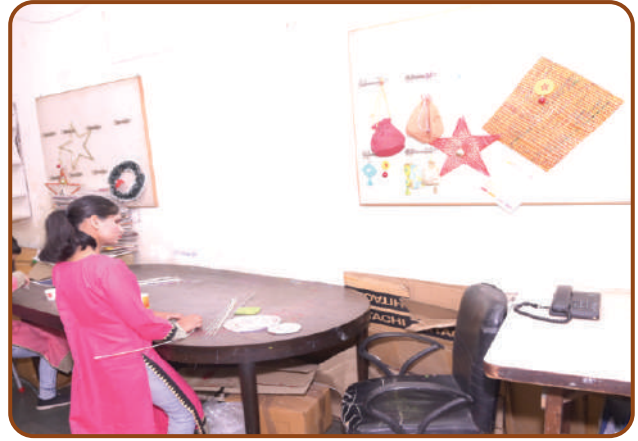
These schools/organizations and the respective renovation and development work undertaken are as under:

S.No.	Name of Organization	Renovation and Development work undertaken
1.	NAB India Center for Blind Women and Disability, Hauz Khas	Civil repair work and whitewash of academic building, Outdoor Terrace awning, fabricated MS-shed with metro and polycarbonate sheets, canopy shed roofs were installed after dismantling RCC Projections/porch. Waterproofing of roofs were done to prevent the leakages. Community kitchen with 06 to 07 rooms and corridors were also renovated.
2.	Junta Adarsh Andh Vidyalaya, Sadiq Nagar	Boundary wall repair work, hostels civil repair, classroom repair work with various other civil work viz.RCC Projections & waterproofing. New Classroom doors erected.
3.	The Blind Relief Association, Lodhi Road	Complete Toilet Renovations viz. waterproofing, change of pipes, plaster work, Installation of new Toilet fixtures, Toilet cubicles, urinals, Toilet seats.
4.	All India Confederation of the Blind Braille Bhawan Institutional Area, Rohini	Renovation of flooring by way of tile installation of indoor spaces (2340 Sq Feet)
5.	National Associates, Chitra Vihar	Civil and electrical work, washroom repair civil works. Carpentry work in table partition and chair repair.

The project “दृष्टि से सृष्टि” has imparted a convenient and safe learning zone for these blinds and induced a sense of equality in them. Being a part of such initiatives has also given a sense of satisfaction making us realize that we have played a significant role in motivating these blind persons.

The project 'Drishti se Srishti' was inaugurated by the Chief Commissioner of Customs, Delhi Zone on International Women's Day at NAB India Centre for Blind Women and Disability Studies, Hauz Khas , New Delhi one of the sites of the Project and the representatives of all the 05 Schools were felicitated and a small video of the project was showcased.

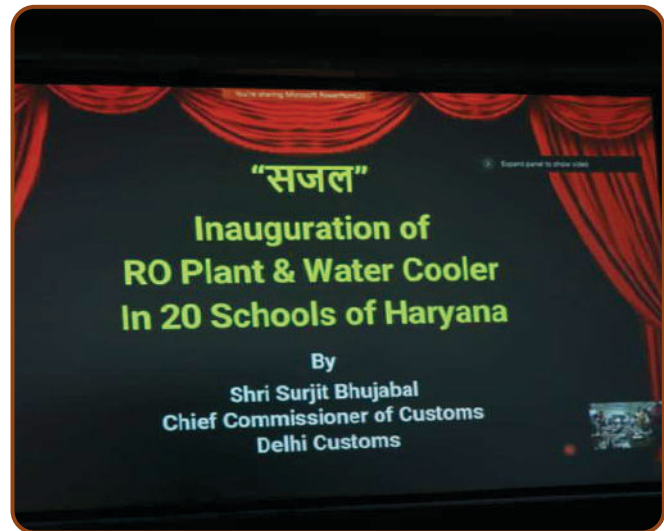




SAJAL

सजल

The jurisdiction of ICD Patparganj Commissionerate in Delhi Customs zone extends to the state of Haryana. In Haryana, Central Ground Water Board, Department of Water Resources, Ministry of Jal Shakti, Government of India, in its report in October 2021 on state of ground water in Haryana, has highlighted that the ground water offerings in different districts of Haryana are mostly saline, and not suitable for drinking purposes. The report also highlighted that the water has low potable rating as chemical parameters were much higher than permissible limits.

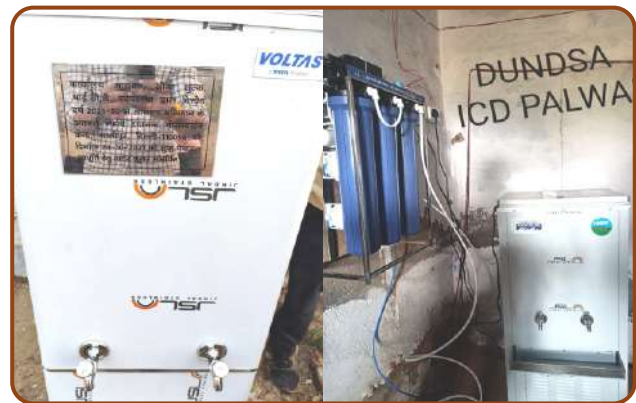


The permissible pH limit of drinking water as per BIS 10500 (2012) standard is 6.5 to 8.5. However, the pH limit is exceeded beyond 8.5 in most districts, going up to 9.0. Calcium with a permissible limit of 200, as per the BIS standard, is up to 650. Magnesium with a permissible limit of 100, as per the BIS standard, is up to 700. Chloride with a

permissible limit of 1000, as per the BIS standard, is up to 5000. So, considering the salinity and dissolved solids and chemicals beyond permissible limits, the ground water is not safe for drinking.

Based on this ground situation, the Commissionerate took an initiative under Swachhta project to provide safe drinking water facility to school students under the Project SAJAL, meaning full of water. Clean Water leads to Complete Development.

The aim is to provide safe drinking water to school students, which will enable the schools to have a nurturing environment for students to have their studies and activities. For this enablement, two technologies are identified—Reverse Osmosis (RO) to lower dissolved solids within permissible limits and Water Cooler to provide drinking water during hot summer months when temperature exceeds 40 degrees Celsius in Haryana. In the RO process, the feed water enters the RO membrane under pressure, the water molecules pass through the semi-permeable membrane and the salts and other contaminants are not allowed to pass and usually more than 95% of the dissolved salts are removed from it.



The RO removes common pollutants from water including nitrates, lead pesticides, sulfates, fluoride, bacteria, pharmaceuticals, arsenic, chlorine and chloramines. RO filtration improves taste, odor and appearance of water by removing contaminants. The hot potable water during summer months of blistering heat is not conducive to drink. The technology of water cooler keeps it in normal range for students to quench their thirst.



With this goal, 20 government schools are identified in different districts of Sonapat, Panipat, Faridabad, Palwal and Gurugram. These schools are located in rural areas with industrial belts where the ground water is contaminated due to industrial discharge and as suggested by the Central Ground Water Board.

The R.O. water purifiers along with the Water Coolers have been dedicated to the students on 26.04.2022 giving them round the year access to clean potable water, during a launch at Sonipat by the Chief Commissioner of Customs Delhi.

All 20 Schools and their Principal participated in a virtual launch at each location. This facility will nurture students' health, helping their complete development in a clean environment and 8000 students will benefit from this unique initiative by Delhi Customs.



List of Schools where RO & Water Coolers have been installed are as follows:

ICD Sonapat

S.No.	Name of School	Place
1.	Govt. Middle School (3684)	Garhi Kalan, Sonipat
2.	Govt. Senior Secondary School (3555)	GarhiJhanjhara, Ganaur, Sonapat
3.	G.S.S.S. Gumar (3533)	Gummar, Sonapat

ICD Jhattipur

S.No.	Name of School	Place
1.	Govt. Model High School (2053)	Noorwala, Panipat
2.	Govt. Girls Middle School (4304)	Jhattipur, Panipat
3.	Govt. Primary School (16425)	Diwana, Panipat
4.	Govt. Sr. Sec. School, Jhattipur (2096)	Block & Distt. Panipat

Ballabgarh

S.No.	Name of School	Place
1.	Government Middle School (1022)	Jajru, Block - Ballabgarh, Faridabad
2.	Govt. Middle School	Malerna, Ballabgarh
3.	Govt. Primary School Sabzi Mandi (11205)	Block - Ballabgarh, Faridabad
4.	Govt. Primary School	Sanjay Colony, Ballabgarh
5.	Govt. Middle School (1025)	Mohla, Ballabgarh, Faridabad

Palwal

S.No.	Name of School	Place
1.	Govt. High School (1124)	Baghola, Palwal
2.	Govt. Middle School	Dundsa, Palwal
3.	Govt. Girls Sr. Sec. School (0992)	Palwal City

Garhi Harsuru

S.No.	Name of School	Place
1.	Govt. Middle School (4331)	Wazirpur, Gurugram

Patli

S.No.	Name of School	Place
1.	Govt. Primary School (12082)	Jataula, Gurugram
2.	Government Middle School (1022)	Jajru, Block - Ballabgarh, Faridabad



Govt. Senior Secondary School

GARHI JHANJHARA (3555), Ganaur (Sonapat)

E-mail : gsssgarhihanjara@gmail.com

Ref. No.

Dated: 15/03/22

Received one RO and one Water cooler from
Indian Customs (Delhi Zone)
Inland Container Depot (Sonapat)

We are highly thankful for this.

[Signature]
Principal
Govt. Sr. Sec. School
Garhi Jhanjara
(3555) Sonipat

कार्यालय :- GOVT. MIDDLE SCHOOL
MALERNA (5974)
BALLABGARH (FARIDABAD)

आई. सी. डी. पटपड़गंज आयुक्त द्वारा
राजकीय माध्यमिक विद्यालय, मलेरना
खंड- बल्लभगढ़ (फरीदाबाद), के विद्यार्थियों
हेतु शुद्ध पेयजल की व्यवस्था के लिए
R.O. एवं Water cooler लगवाए गए।

आयुक्त कार्यालय, पटपड़गंज का
इस पुनीत कार्य के लिए हम हार्दिक आभार
एवं शुक्रिया करते हैं।

[Signature]
G. S. S.
MALERNA, B.L.B.

Govt. Sr. Sec. School, Jhattipur (2096)
(Block-Panipat-Distt.-Panipat-Haryana)



राजकीय वरिष्ठ माध्यमिक विद्यालय, झट्टीपुर (2096)
(खण्ड-पानीपत, जिला-पानीपत-हरियाणा)


Email ID: gsssjhattipur@gmail.com, U-Dise Code: 06070100801, Contact No.: 9812211645, 9991045427, 9068302010

Ref. No...Spl/01

Date:- 21/03/2022

TO WHOM SO EVER IT MAY CONCERN

It is certified that Govt. Sr. Sec. School, Jhattipur (2096), block Panipat (Panipat) has received an R.O. & a water cooler donated by Assistant Commissioner, ICD Jhattipur on dated 16.03.2022 under the project of "Swachh Bharat Mission". We are highly obliged and thankful for the noble cause.


21/3/2022
Principal

GSSS-Jhattipur (2096)
Block-Panipat (Panipat)

GOVT. PRIMARY SCHOOL SABZI MANDI (11205) BLOCK – BALLABGARH (FARIDABAD)

Ref No.....

Date 01-04-2022

आई. सी. डी. पटपड़गंज आयुक्तालय द्वारा रा. ०. पा. पा. सब्जीमंडी बल्लभगढ़ में विद्यार्थियों के लिए शुद्ध पानी की व्यवस्था के लिए R.O एवं Water cooler लगवाया गया। हम सभी अध्यापक विद्यार्थियों सहित इस नैक कार्य के लिए दिल से शुक्रिया करते हैं।

जय भगवान
Head Teacher
G. P. S., Sabzi Mandi
BALLABGARH

GOVERNMENT MIDDLE SCHOOL JAJRU (1022)

BLOCK:- BALLABGARH (FARIDABAD)

Ref No. 438

Date 01/04/2022

आई. सी. डी पटपड़गंज अथुक्तालथ द्वारा हमारे
स्कूल के बच्चों को शुद्ध पानी व्यवस्था के लिए
R.O. और water Cooler लगवाए गए।
हम दिल से शुक्रिया करते हैं।

Rajender Kumar
9/11 Headmaster
Govt. Middle School
(1022)
Jajru, Ballabgarh (FBD.)

GPS JATAULA -12082

BLOCK-FARRUKHNAGAR, DISTT.-GURUGRAM (HARYANA)

स्वच्छ भारत मिशन के अन्तर्गत हमने Water Cooler और
RO उपायुक्त महोदया (ICD) Patli (पातली) एवं
अधीक्षक के द्वारा दिनांक 14-03-22 को प्राप्त
किया Install करके चालू किया है।

Suman Lata
14-03-22
Suman Lata
HT-9050572429
Head Teacher
Govt. Primary School
Jataula (Gurgaon)

UTKRISHT KARMBHUMI

उत्कृष्ट कर्मभूमि

Work has been often equated to worship, making office space a temple of deeds. Besides a Custom Officer spends a huge portion of his day in office while utilising office space. A clean works place generates positive vibes and motivates the occupant to keep a clear mind and achieve his goals.

Thus, with an aim to improve and provide healthy environment/ working space and better amenities to the Officers/staff working in the Commissionerates, various projects were undertaken by the Commissionerates of Zone as detailed below:

Fixing Of Pavement Of Tiles On The Side Walk At New Customs House :

The walkway around the New Customs House building was not properly managed as in the half walkway cement tiles were installed leaving behind half which demonstrates a bad visual expression outside of the building. Further at many points of the walkway, tiles were broken and used broken furniture and glass goods were placed all round. The Pavement tiles have been installed in the all the walkway around the New Customs House Building. Keeping in view the beauty of the building, tiles were installed all around the building. The project was started on 30.09.2021 and completed on 07.10.2021 by the General Commissionerate of Airport & General, Customs Delhi Zone.



Renovation Of Conference Hall Of New Customs House:-

Conference hall in the NCH building is one of the most important place in the NCH building which is used by the senior officers for meetings with the staff members and members of trade. The conference hall was renovated with wooden flooring, wall panelling, new windows with blinds and electric wire connections were installed.

Further, a new big LED screen has been installed which is compatible to all updated software for video conferencing. The project was started on 23.11.2021 and completed on 24.01.2022 by the General Commissionerate of Airport & General, Customs Delhi Zone.



Construction Of Library And Repair Of Cha Lobby At New Customs House:-

The work of installation of lift is in progress in NCH building, due to which 2-3 officer's and staff room were shifted. Subsequently, the CHA space was optimized and a new library along with renovated CHA Hall was carved out.



New chairs and wooden furniture were installed in the newly constructed library. Further chairs, wooden flooring and false ceiling with LED lights and lockers has been fixed in the CHA lobby for the facility of the visitors. Both projects were started on 16.04.2021 and completed on 26.07.2021 by the General Commissionerate of Airport & General, Customs Delhi Zone.

Renovation Of Office Canteen At New Customs House:-

Canteen is the place where hygiene is utmost priority. It is said that health of a family depends on kitchen. Under Swachhta project, Office Canteen of the NCH was renovated. Flooring, tiling, white washing and fixing of wash basin etc works were done. A room was also constructed in the Canteen. This project was undertaken by the General Commissionerate of Airport & General, Customs Delhi Zone.



Maintenance Of The Green Wall At The Main Gate Of New Customs

Plants are the greatest natural cleaner available in our environment apart from being a life line for human being. Hence, it was felt that what better solution would be for Swachhta Action Plan than Green Plants. In pursuance of the above, a green wall/Vertical Garden was installed at the main



having a variety of green plants by the Audit Commissionerate of Delhi Customs. This green wall is maintained on a regular basis and it gives the entrance a unique and attractive appearance and at the same time helps keep the environment safe and clean. Thus, every entrant



Renovation Of Hall 237 B At New Customs House :



Space is a luxury in New Customs House in view of expanding horizons and more staff. Hall No. 237 B on the second floor was a witness to all this. A lot of officers working in that one hall and combined with a heritage seating plan this place was messy. This hall was identified to be renovated

as per changed requirements under Swachhta Action Plan by the Audit Commissionerate of Delhi Customs.



A new seating plan was devised. New cubicles were placed to accommodate staff. The window was renovated with window panes/curtains. Wooden cub-boards were placed.

Now this place has enough room for all the officers posted. Place is looking more accommodative. It is cleaner and more attractive. A clean and structured place always gives positive vibes.

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Renovation Of Bond Section In Acc (export) Commissionerate At Nch:-

This room which accommodates staff of three, along with frequent visit from Customs Brokers and trade, was in very dirty and dilapidated condition. The walls, window & ceiling plaster was dirty and flaking off. The furniture too was old and in state of disrepair. The room setting was in disarray due to old misfit table, chair almira etc., degrading further by loose electric wiring and board fitting. The task was not only sanitation, but also, beautification and complete transformation of the room, as it was also a public place, and first impression of the office.

The walls & ceiling was painted/plastered, damaged furniture was discarded and with a view to re-set the room, work stations were erected for comfortable ambience for staff to work, and with proper seating arrangement for the visitors. Now, the room is unrecognizable from its previous look.



Installation Of Ro System In Acc Export Commissionerate At Nch:-

The provision of the pure drinking water is paramount in any Swachhta drive. It was felt that potable water facility available in the office is not adequate, & commensurate to the needs of the staff, and to frequent

visitors from trade. The already placed water cooler/dispenser at the ground floor of NCH was old, rusted and beyond repair. The staff was averse to using it, due to fear of infections.

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Renovation Of Stairs At New Customs House:

The stairs on the left side of the entrance to the main building of the New Custom House were in a dilapidated condition. There was always the risk of visitors falling and getting hurt. The work of renovation of these stairs was completed by ACC Import Commissionerate of Delhi Customs under Swachhta Action Plan.



Renovation And Beautification Of Gallery At First Floor Of Nch:-

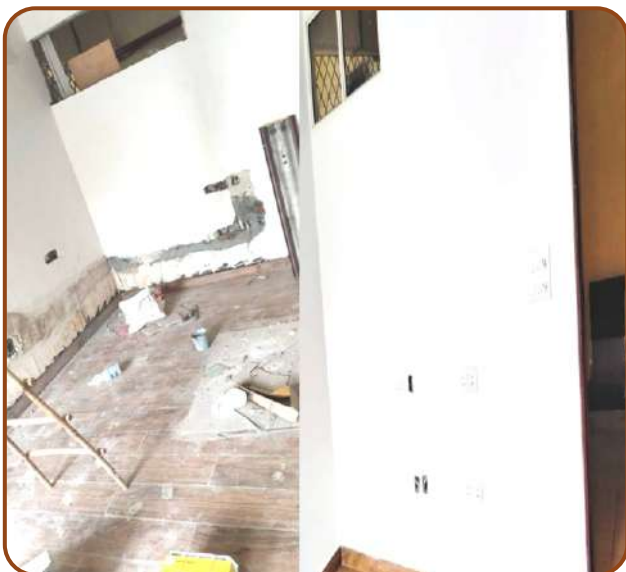
ACC Import Commissionerate of Delhi Customs has undertaken the project of first floor Gallery showcasing the freedom struggle from 1857 to 1947. The gallery was further extended to incorporate women freedom fighters, Sardar Vallabh Bhai Patel, National Emblems etc. Under Swachhta assessment special campaign for disposal of pending matters the Department of Administrative Reforms and Public Grievances (DARPG) had selected the New Customs House as office under Central Board of Indirect Taxes and Customs for Swachhta assessment. DARPG while assessing the best practices of different Ministries has submitted that various positive steps were undertaken highlighting the corridor to the women freedom fighters and another corridor devoted to India's freedoms struggle. As part of the drive, father of the Nation, Mahatma Gandhi's ideas of cleanliness, his portraits and glimpses from life work showcased in the corridors. This office attempted to inculcate the lessons of freedom struggle among the school children by arranging special tour programs. The Doordarshan team has also covered the gallery in a documentary produced by them.



Renovation Of Various Rooms At Icd Tughlakabad Import Commissionerate Of Delhi Customs:-

The various rooms of the office premises at ICD Tughlakabad Commissionerate were in deplorable and dilapidated conditions due to which the officers were not able to perform their duties properly so this Commissionerate undertook the Renovation, Repair and Developmental work of the following rooms under Swachhta project.

- (i)** Renovation, Repair and Development Work in Room No.111 of the Office premises.
- (ii)** Renovation of Room No.20, 115 and 125 of the Office premises.
- (iii)** Renovation of Room No. 118,119 and pantry work in the Office premises.
- (iv)** Whitewash of the Office premises, painting of Doors, Pots and Fire Extinguishers on Ground and First Floor of the Office Premises. After the completion of project, the rooms have become hygienic, robust, clean & tidy thereby producing an atmosphere for maximum output by officers.



Renovation Of Rooms Of Icd Tughlakabad Export Commissionerate Of Delhi Customs:-

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Renovation Of Two Room On Ground Floor, Creation Of Conference Hall "samvaad" At Icd Tughlakabad Export Commissionerate :

ICD Tughlakabad Export Commissionerate undertook renovation of two room at ground floor of office premises, creation of conference hall "Samvaad" under project "kayakalp" which is part of initiative undertaken by the Commissionerates of Zone under "Utkarsh Karmbhumi"

(a) Renovation Of Two Rooms On Ground Floor

The two rooms at ground floor of the Commissionerate were not only in dilapidated condition but space utilization was not optimal due to bulky furniture and records occupying most of the seating space. The refurbished room is today not only re-done but officers/staff have proper work stations

(b) Creation Of Samvaad-conference Room

SAMVAAD is the result of space identified and cleared of waste during Swachhta drive.

The room was locked for more than 4 years and found littered with old records, files, electronic and other waste. The same room has today transformed to SAMVAAD a conference room which was much required as the Office does not have a conference room of its own in the office building. SAMVAAD also celebrates AKAM as the Conference room pays homage to unsung heroes.



Plantation At Icd Patparganj Commissionerate Of Delhi Customs:

The plants and pots were kept in the office premises of ICD Patparganj Commissionerate and were also distributed to Sarvodaya Kanya Vidyalaya, Ghazipur under Swachhta project with a aim to create a healthy environment in the office premises and reduce the effects of pollution on our health.

Distribution Of Jute Bags Among The Staff And Others To Replace Plastic Bags:-

ICD Patparganj Commissionerate of Delhi Customs distributed 200 jute bags to the officers and employees as part of initiative "say no to polythene" campaign at ICD Patparganj Commissionerate. This exercise was carried out to encourage the use of alternate means of carrying goods instead of using polythene (Plastic).



EK HATH MADAD KA

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Delhi customs has always been vigilant toward its social obligation. A helping hand was extended to various schools and other institutions of Delhi by various Commissionerates of Delhi Customs as detailed below:

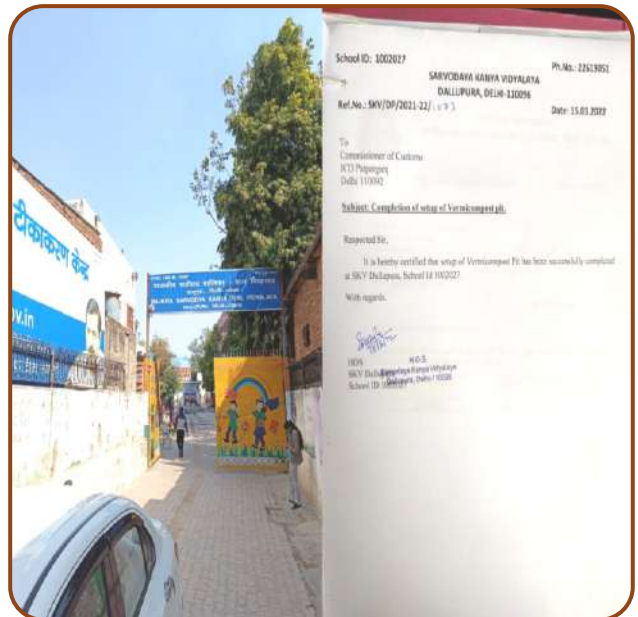
Renovation of washroom of Sarvodaya Kanya Vidhyalaya :

The Customs Commissionerate, Airport & General, has adopted Sarvodaya Kanya Vidhyalaya, New Delhi for reconstruction and renovation of girl's washrooms as a special project under the Swachhta initiatives. The girl's washroom was in a dilapidated condition and was completely ruined with no doors, roof was completely broken. Further as the school is for girl child it is our moral and social responsibility to provide them a safe, healthy and hygienic environment. The project was taken on priority basis and today the washroom is completely repaired and renovated with all necessary amenities are installed. The project was started on 07.10.2021, completed on 24.01.2022 and was inaugurated on 31.01.2022. Further it is pertinent to mention here that Principal Ms. Ruchi Tandon, HOS, SKV, New Delhi vide letter dated 12.01.2022 has thanked the Commissioner (A & G) for the generosity of the work done by the Customs formation.



Renovation Of School At Rajokari, New Delhi :

As part of the special drive the cleanliness and renovation of South Municipal Corporation Nigam Pratibha Balika Vidyalaya, Rajokari, New Delhi was taken up for renovation by Air Cargo Complex (Import) Commissionerate. The repairing of the broken/ damaged walls was made and paint of walls of the school was completed. The tiles in the inner and outer walls of the ground floor rooms were fixed which has changed the ambience of the building.



Installation Of Sanitary Napkin Dispenser Machine And Sanitary Incinerators At Sarvodaya Vidyalaya, Vasant Vihar, New Delhi:

Airport Formation of Airport and General Commissionerate of Delhi Customs installed two Sanitary Incinerators and two Sanitary Pads Dispenser Machines at Sarvodaya Vidyalaya, Vasant Vihar, New Delhi as no Sanitary Incinerators/Dispenser Machines were installed in the school. The dispenser with capacity of 100 pads and incinerator were installed in ladies' washrooms of the school.



The school administration thanked the Airport Customs Administration for this noble assistance.

Distribution Of Swachhta Kits And Sanitary Pads At Vivekanand Camp, A Slump In Delhi:

By cleanliness we don't mean only cleanliness of our surrounding space but also and more importantly our bodies. A clean human body is a breeding space for prosperity and progress. A healthy woman especially, can bring a lot of changes towards healthy society.



Keeping this in mind on 02nd October'2021 on the occasion of birth anniversary of our Father of Nation, Sh. Mohandas Karamchand Gandhi, a special campaign was organized by the officers of Customs Audit Commissionerate in Vivekananda Camp, a slum in Chanakyapuri, Delhi wherein Swachhta Kits containing Sanitary Pads, Hand Sanitizers, Masks, soap and detergent were distributed directly to the people of the slum by the Officers of Customs Audit Commissionerate. Further, the Officers in coordination with the in-charge of Vivekananda Camp held one to one interaction session with the people living in the said slum and impressed upon them the importance of keeping cleanliness /Swachhta in the surroundings in day-to-day activities.



Vermipost Project At Sarvodaya Kanya Vidyalaya, Dalipura, Delhi:

Vermicomposting is a unique process based on earthworms (red worms) and micro-organisms, whose joint action provides degradation and detoxification of organic waste into useful agronomic products. Vermicomposting can be done in small spaces. The presence of vermicompost in soil may act as a soil conditioner by supplying nutrients to the plants ,lowering C to N ratio, improving the soil texture, increasing soil porosity and water holding capacity thereby requiring less tillage and irrigation. This project was undertaken by ICD Patparganj Commissionerate at Sarvodaya Kanya Vidyalaya, Dalipura, Delhi.

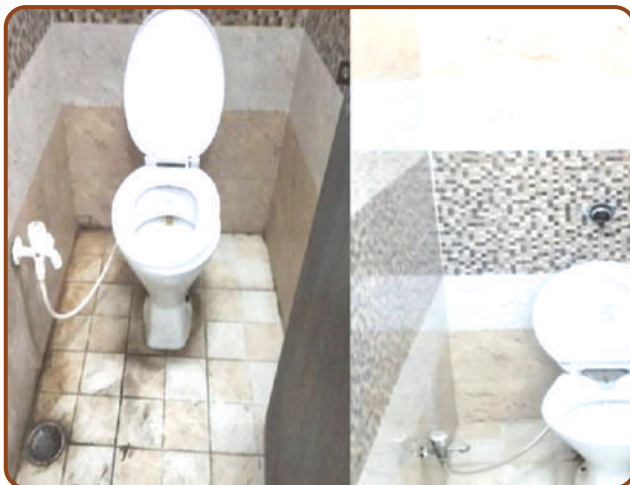


SULABH

शुलभ

Renovation Of Toilet At Icd Tughlakabad Import Commissionerate Of Delhi Customs :

The Toilet rooms located on the 2nd floor in the ICD Tughlakabad Import Commissionerate Office premises were in poor and unhygienic condition owing to its odour, wrecked urinals and faulty structure made it uncomfortable for use and the same required repair and renovation on priority. As part of the Swachhta project, ICD Tughlakabad Import Commissionerate undertook a) Renovation of Men's Toilet Room on the 2nd Floor and b) Renovation of Ladies Toilet Room on the 2nd Floor. Such initiatives in renovating the Washrooms has brought improved sanitations, greater comfort and made easier access for the officials working in the premises. Further such initiatives have also accomplished Prime Minister's vision of Swachh Bharat Abhiyan.

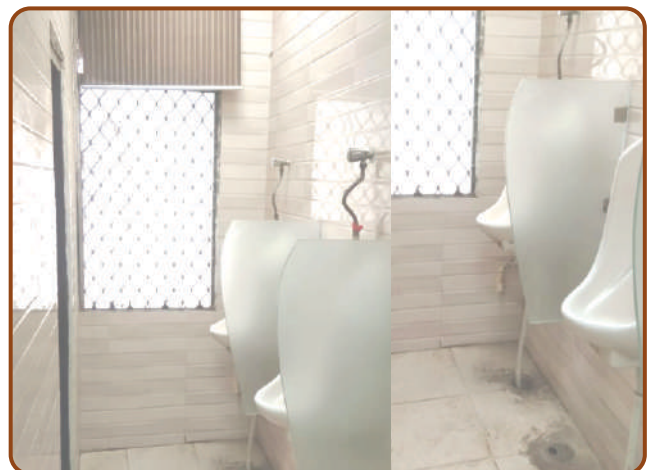




Renovation Of Toilet At Acc Export Commissionerate At Nch:

The load factor of government office toilets is always at peak, which has significant impact on the quality of facilities and sanitary standards. By keeping this in view, a project to renovate a toilet facility was undertaken by ACC Export Commissionerate of Delhi Customs.

The facility was in very poor condition, toilet seats were old & messy, with faulty water supply system. The inlet pipe to the facility was also damaged and leaked. Water clogging was perennial problem, which rendered it so smelly that needed the courage to use the same. The smell would spread up to the main entrance.



Renovation Of Toilet At Icd Patparganj Commissionerate Of Delhi Customs:

Repair and renovation of Toilet at old building (ICD PPG Port) was done under Swachhta Project as toilets were non functional and in very dirty and bad condition. Some plumbing items such as taps, pillar cock, water pipe, sink, connection pipes etc were also changed.



Repair Of Toilet At Office Of Icd Patparganj Commissionerate Of Delhi Customs :

Repair and renovation of toilets of new building at ICD PPG Commissionerate office was under taken under Swachhta Project as toilets were non-functional and in very dirty and bad condition. Under this project 3 Nos of wooden doors were replaced and some other doors were repaired and polished. Some plumbing items such as water taps, pillar cock, water pipe, sink, connection pipes etc were also changed.

Renovation Of Toilet At Icd Tughlakabad Export Commissionerate Office:

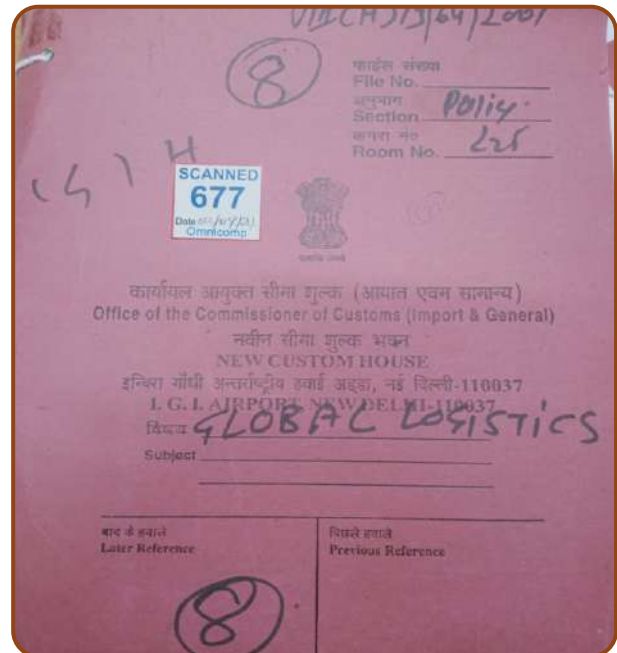
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PARYAVARAN MAITRI

पर्यावरण मैत्री

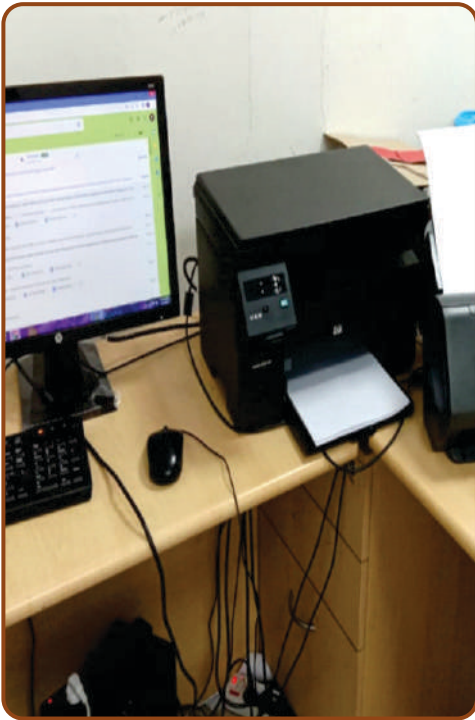
Digitalization Of Office Records :

The relationship between man and the environment is very delicate and also perpetual. Man is completely dependent on the environment. Being the most intelligent creature on the earth, it's the responsibility of a human being to protect the environment. Delhi Customs follows the same ideology. Delhi Customs has been trying to stop the wastage of papers and records are now being digitalized.



In this continuation, the records were digitalized by Airport & General Commissionerate. Policy and Special Valuation Branches digitalized their records and overall more than 4000 files have been scanned. Along with this the handling of files has now been made paperless, so that the wastage of paper can be reduced and as a result trees and the environment could be protected.

For Digitization of office records/e-office implementation, this office has purchased 9 scanners. These equipment are installed in Prosecution, PRO, Review, Vigilance, Administration, Office Preventive branches for digitization of old records and for implementation of e-office.



E-display:

In the New Custom House building, posters, banners etc. were printed on every event. Due to this not only lakhs of rupees were wasted but also it led to huge waste generation. Honourable Chief Commissioner directed that e-display should be used to convey the message of any event. The instructions were immediately complied with by the General Commissionerate and under the guidance of Commissioner Mr. Zubair Riaz, a large e-display was installed on



the ground floor of the New Custom House, which is used by all the Commissionerates located in the NCH. This small effort was able to stop the wastage of lakhs of rupees, paper and plastic





स्वत्त्वम् (SWATCHHTA) (SATTVAM)

A compendium of Swachchhta Initiatives by Delhi Customs,
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and AJ Tech & Media.